



Strategic Assessment & Partnership Plan 2020/21

Produced by Terry Hughes, Community Safety Manager, Tunbridge Wells Borough Council

Please contact terry.hughes@tunbridgewells.gov.uk

Community Safety Partnership sign-off: 13 February 2020

Contents

Strategic Assessment & Partnership Plan 2020/21	1
Introduction	1
Legislation	1
The aim of the Strategic Assessment.....	1
Part 1 - Analysis	2
All recorded crime ↓	2
Priority 1: Domestic abuse ↑	10
Priority 2: Substance misuse and alcohol abuse ↑	14
Priority 3: Anti-social behaviour ↑	21
Priority 4: Road safety ↑	28
Part 2 - Conclusion	34
Overall crime	34
Anti-social behaviour	34
Drug offences.....	34
Shoplifting	35
Domestic abuse.....	35
Knife crime	35
Road safety.....	35
Part 3 - Actions and recommendations for 2020/21	37
Priority 1: Domestic abuse	37
Priority 2: Substance misuse and supply, and alcohol abuse (including violence-related issues).....	38
Priority 3: Anti-social behaviour and violence reduction (incl. risk reductions in CSE and gangs).....	39
Priority 4: Road safety.....	40

Introduction

The Strategic Assessment produced for the Tunbridge Wells Community Safety Partnership (CSP) helps establish priority themes for the 2020/21 Partnership Plan.

Legislation

The Crime and Disorder Act 1998 gave statutory responsibility to local authorities, the police, and key partners to reduce crime and disorder in their communities. Under this, and subsequent legislation, Community Safety Partnerships are required to carry out annual audits and to implement crime reduction strategies.

The Police and Justice Act 2006 introduced scrutiny arrangements in the form of the Crime and Disorder Scrutiny Committee, as well as introducing several amendments to the 1998 Act including the addition of anti-social behaviour (ASB) and substance misuse within the remit of the CSP strategies. Reducing reoffending was subsequently added by the Policing and Crime Act 2009. The Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 set out further revisions to the 1998 Act.

The aim of the Strategic Assessment

The analysis of data provided by partners enables the strategic partners to set clear priorities for the coming year.

Part 1 analyses police and partner data for last year's priorities covering the period November 2018 – October 2019. For some crime types more recent data is available and this been appropriately indicated.

Funding for these priorities is provided, in part, by the Kent Police and Crime Commissioner in accordance with the priorities set out in his *Safer in Kent: The Community Safety and Criminal Justice Plan*. Our priorities align with the Commissioner's *violence reduction* themes of prevention, engagement and education, enforcement and rehabilitation.

Part 2 draws some conclusions from the data and recommends the priorities for the partnership for the forthcoming financial year.

Part 3 offers a broad outline of how these priorities will be addressed as well as some specific projects that will be undertaken by the Council's community safety team and external partners.

It should be noted that some of the data provided in this document is provisional and may undergo further revision.

Part 1 - Analysis

All recorded crime ↓

Current figures for the 12-month period November 2018– October 2019, unless stated

Level of Crime **8,447 (previous period 9,021)**

Peer Comparison **Best out of 12 Kent areas by population and volume**

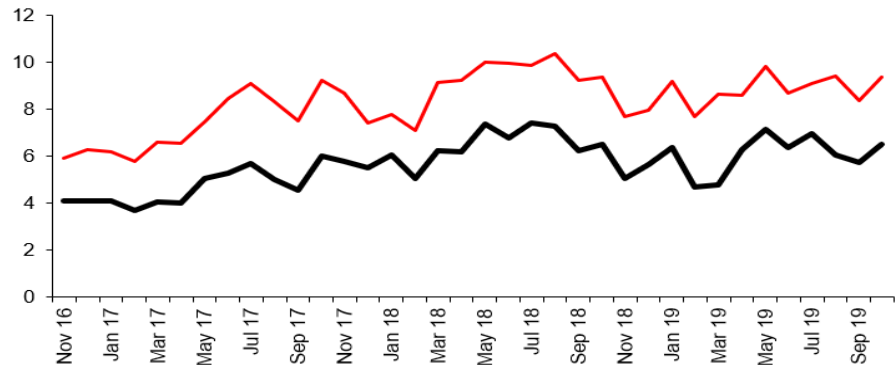
Annual Change **A reduction of 574 crimes (-6%)**

3-YEAR TREND - PER 1000 RESIDENTS

November 2016 to October 2019

Thin Red Line: Kent Average

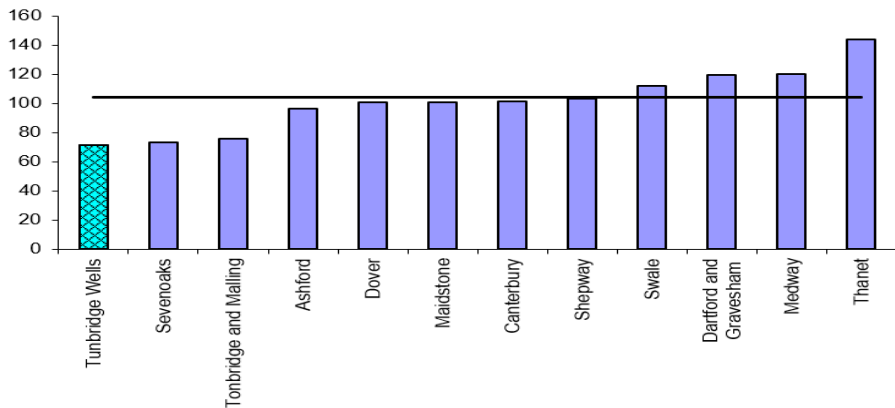
Thick black line: Tunbridge Wells



KENT COMPARISON - PER 1000 RESIDENTS

November 2018 to October 2019

Black line – Force average



Tunbridge Wells had the lowest overall crime rate in Kent for the given period, marginally ahead of Sevenoaks and Tonbridge and Malling.

A reduction of 574 crimes contrasts strongly with an increase of 2,447 crimes during the preceding period; with much of that increase reflecting improvements in the way Kent Police record crime following a 2014 inspection. Last year the force's rating was raised from inadequate to outstanding by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).

From the metric of 'all crime' Tunbridge Wells is the safest local authority area in Kent.

The table on the next page provides a breakdown of reported incidents into discrete crime types, the increase or decrease since the last reporting period, and our county position. Subsequent pages provide further details on key crime types, contextual information and some ward data.

Crime types with *direction of travel* and county position (November to October):

Crime / Disorder Type	Recorded Offences/Incidents					County Position	
	This Year	Last Year	% Change	No. change	Direction	2018	2019
All crime	8,447	9,021	-6.4%	-574	↓	2	1
Victim-based crime	7,319	7,694	-4.9%	-375	↓	2	1
Violent Crime	3,551	3,839	-7.5%	-288	↓	3	2
Sexual offences	282	347	-18.7%	-65	↓	3	2
Hate Crime	197	179	10.1%	18	↑	3	3
ASB Incidents	1,470	1,313	12.0%	157	↑	1	1
Burglary Residential	368	374	-1.6%	-6	↓	1	1
Criminal damage	976	1,048	-6.9%	-72	↓	2	2
Domestic abuse incidents	2,362	2,163	9.2%	199	↑	2	2
DA repeat victims ¹	DA repeat data has not been available since Nov 2018						
DA repeat victims %	following an upgrade to Kent Police computer systems						
Stalking and Harassment	879	939	-6.4%	-60	↓		2
Drug offences	196	155	26.5%	41	↑	8	7
Robbery	66	52	26.9%	14	↑	3	2
Shoplifting	748	741	0.9%	7	↑	5	5
Theft from a motor vehicle	282	264	6.8%	18	↑	2	1
Theft of motor vehicle	146	126	15.9%	20	↑	2	2

¹ Repeat victimisation rate for DAVSS (Domestic Abuse Volunteer Support Services) clients in West Kent for the period 2018/19 was around 6%

Noticeable in this data are:

- Our county position remains strong.
- Welcome reductions in several key crime types, including violent crime and sexual offences.
- Domestic abuse incidents continue to rise but Tunbridge Wells still well placed in Kent.
- A modest increase in anti-social behaviour.
- Small increases in drug offences but a slight improvement in our county position.
- Small increase in shoplifting offences

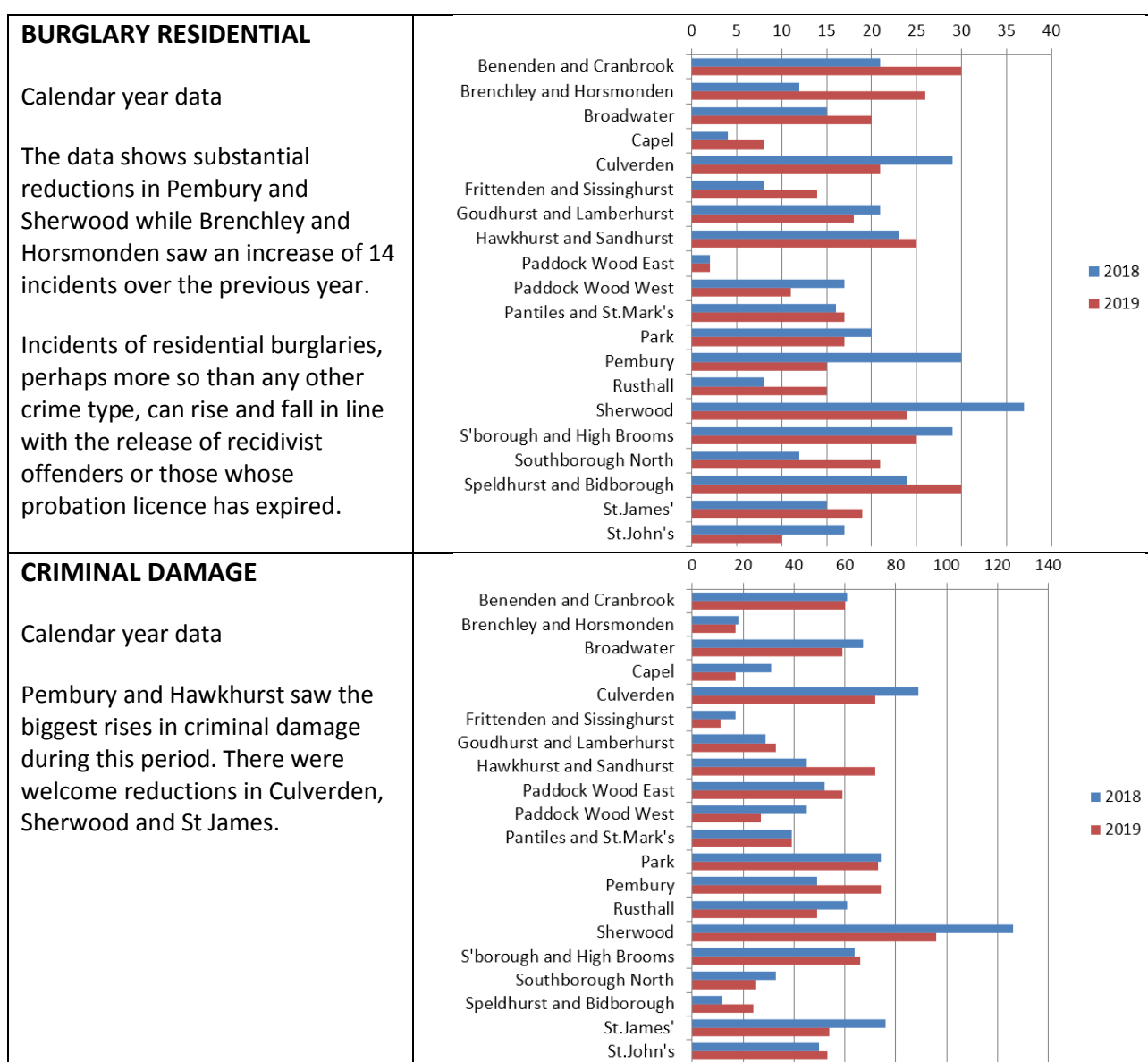
Last year we reported that all Kent Local Authorities experienced seemingly alarming rises in key *high-harm* crime types such as violence and sexual offences. In Tunbridge Wells we were confident that the steep rises we saw did not reflect a substantial increase in crimes. A deeper analysis showed this to be the case. The charts on the following page, also presented last year, compare the percentage change of key crime types across Kent over the two-year period.

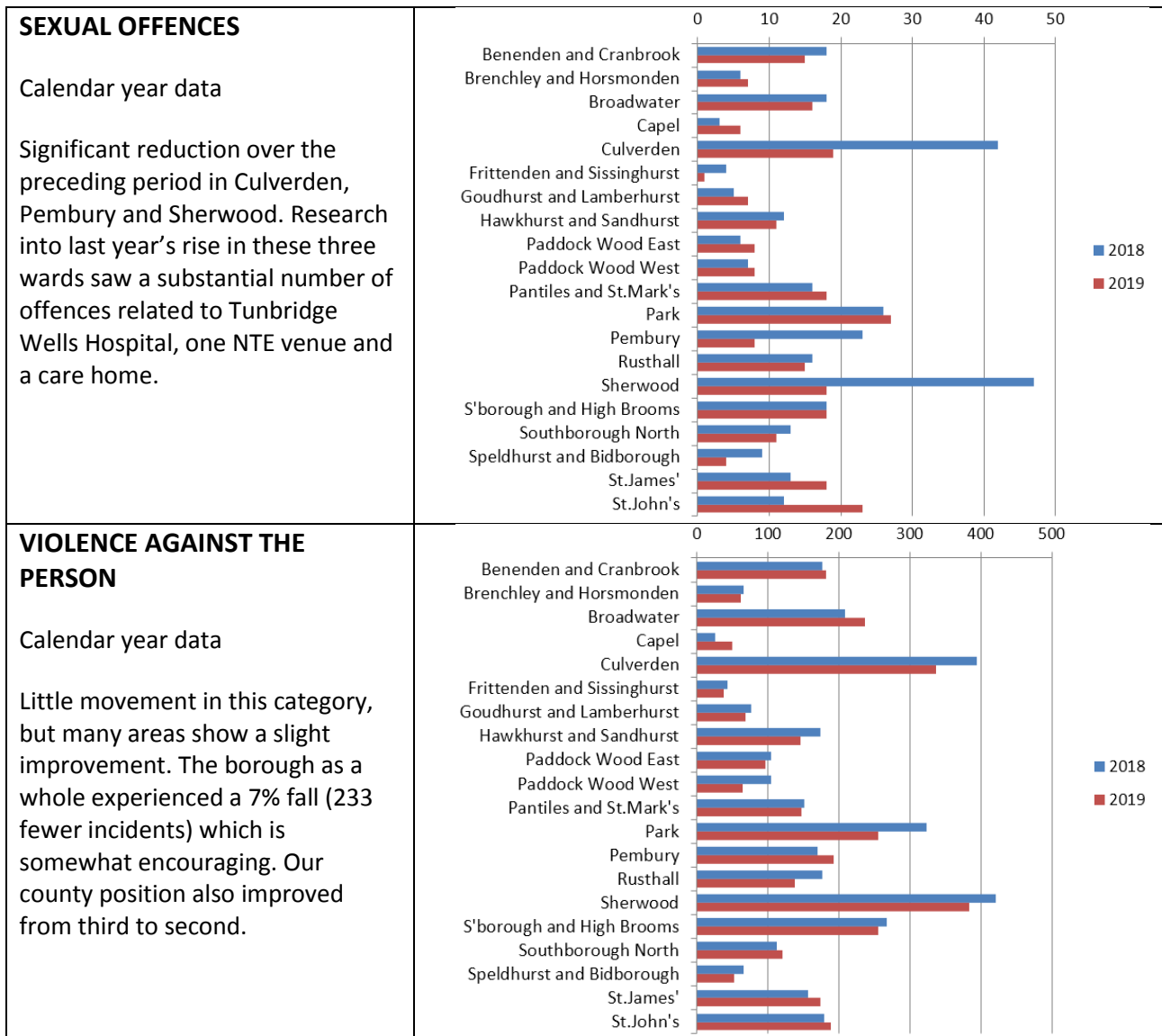


Ward data

The charts below and on the following pages provide ward-based data for residential burglaries, criminal damage, anti-social behaviour, sexual offences and violence against the person. More ward data is available but an issue with Kent Police computers has made this more difficult to extract.

We have also analysed this data against ward population, as requested by a member of the Cabinet last year. This data has not been included in this year's Strategic Assessment as it would require some contextual information to make good sense of it and to add clarity.





Prolific Offenders

The Integrated Offender Management (IOM) process is a multi-agency approach to manage individuals, both young and adult, who are at risk of causing the most harm to their communities. This year the emphasis has moved away from solely Serious Acquisitive Crime (SAC) to a more Threat, Risk and Harm approach which includes not only SAC, but domestic abuse, those seen as vulnerable to gang involvement and complex cases that require a multi-agency approach.

The length of time and offender can spend on IOM can range from months to years. Currently the average length of time spent on IOM is 13 months. Presently, Tunbridge Wells has an IOM cohort of 16 persons, with nine (adults) in custody and seven (six adults and one youth) being monitored and worked with in the community.

Further, Kent, Surrey & Sussex Community Rehabilitation Company (KSS CRC) manage low to medium risk offenders with community orders, suspended sentence orders, post release

licences and post sentence supervision. Tunbridge Wells has the second lowest cohort (behind Folkestone and Hythe) of individuals working with KSS CRC. High risk offenders are managed by the National Probation Service (NPS). Tunbridge Wells has the second lowest cohort (behind Sevenoaks) of individuals registered with NPS.

A note on shoplifting

A 1% rise in shoplifting this period contrasts strongly with the 50% rise during the preceding period. Last year CSU officers secured three-year Criminal Behaviour Orders (CBO) on two persistent shoplifters. Consequently, we heard very little from either recipient during the past twelve months.

CBOs are time-consuming to achieve but we're fortunate to have a robust policing team in the CSU, a solid town centre policing team and a strong Safe Town Partnership with 100+ retail and night-time economy members.

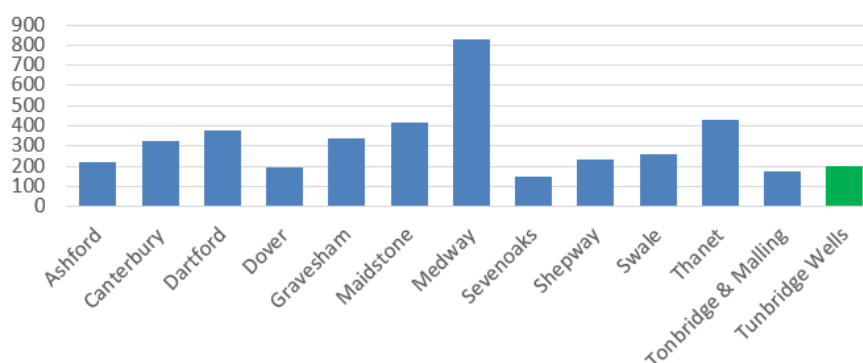
Not all shoplifting offences are perpetrated by individuals who can't afford basic provisions or drug addicts looking to supplement their income. In Tunbridge Wells (and elsewhere) organised 'gangs', typically from outside the borough, take advantage of a thriving town centre and busy retail park with easy access to the A21.

It's worth mentioning again that a greater level of engagement between retailers and town centre police officers has resulted in an increased willingness for shop staff and security teams to be far more proactive. This has led to more shopliftings being detected, and reported, by staff.

That said, some retailers are better at deterring or reporting shoplifters than others. We will continue to press the more lenient or lackadaisical retailers to take firmer action because there's an attraction, particularly for young people after school, to take advantage of shops that appear not to care when thefts take place.

Hate Crime

The chart below shows the level of hate crime across Kent from November 2018 to October 2019 during which time 197 incidents were recorded in Tunbridge Wells. This is up on last year's total of 179 incidents.

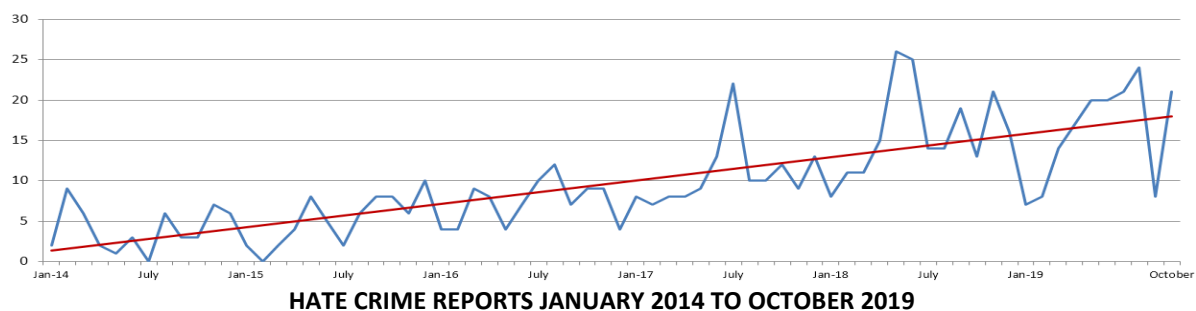


A further breakdown of hate crimes reviewed and managed by Kent Police's Community Liaison Officer (CLO) shows race to be the predominant driving factor. A lower number of other reports involve multiple motivations. Some common acts of abuse are directed towards traffic wardens, taxi drivers, security guards and police officers.

Calendar Year	Race	Disability	Religion/faith/belief	Transgender	Gender	Sexual orientation	Age
2019	128	32	10	1	0	29	1
2018	132	24	12	0	9	26	6
2017	103	17	6	0	0	12	1

All hate crimes within the borough are reviewed by the CSU-based CLO with suitable interventions and signposting made as appropriate.

While hate crime is not categorised as a priority within the Partnership Plan, CSU-based officers have daily sight of all reports and these may be discussed at multi-agency morning briefings if a partnership approach is seen as helpful. Further, hate crime is a standing agenda item at our monthly multi-agency Vulnerability Board meeting.



A hate crime against any resident with a protected characteristic is always unacceptable and efforts are always made to support victims and prevent a repeat occurrence.

Nationally, antisemitism appears to be on the rise. During a six-month period in 2019 offences increased by 10% on the same period in 2018, with over 100 incidents per month for the third year running. Within our borough, two offences relating to neo-Nazi/antisemitic comments were recorded within the last calendar year. While this number is low the Borough Council, and the Community Safety Partnership supports the International Holocaust Remembrance Alliance (IHRA) working definition of antisemitism:

“Antisemitism is a certain perception of Jews, which may be expressed as hatred toward Jews. Rhetorical and physical manifestations of antisemitism are directed toward Jewish or non-Jewish individuals and/or their property, toward Jewish community institutions and religious facilities.”

We will consider the practical application of this definition, its use in awareness-raising and for monitoring and responding to reports of antisemitism.

A selection of hate-related initiatives that took place this year

- Arranged training for police staff and partner agencies to recognise and communicate with people living with dementia.
- Visits to hate crime victims including Syrian families who have just moved into the area.
- Working with Aspens to raise awareness of disability hate crime reporting.
- Completed numerous community impact assessments for incidents which may increase community tension
- Training for partners, including KFRS, on working more closely with gypsy/traveller community.
- Addressed the Polish community and a Czech contact to offer Brexit advice/support.
- Liaised with Turkish contact – regarding intel of drugs, human trafficking and fake IDs.
- Liaised with the Be You project (an LGBTQ+ organisation) and service users about how police deal with hate crimes.
- Liaised with deaf community to gauge how easy/difficult it is to interact with police during times of crisis.
- Hate crime awareness stand at Tunbridge Wells hospital with input given to new starters from countries including Philippines, Egypt and Pakistan.
- Interfaith week involvement with local churches & mosque.
- The CLO helped prepared a Prayer Room at Tunbridge Wells Police Station to provide a quiet space for reflection, relaxation and prayers. The room contains various religious sculptures and scriptures, also includes mindfulness appliances and gadgets to create an atmosphere that promotes better mental health.
- Attended community stand at Cranbrook library advertising police recruitment and hate crime awareness.

Priority 1: Domestic abuse ↑

Current figures refer to the 12-month period from November 2018 – October 2019	
Level of Crime	2,362 crimes (last year 2,163)
Peer Comparison	Second out of 12 Kent areas
Annual Change	Increase of 199 crimes (+9%)
<p>KENT COMPARISON</p> <p>Tunbridge Wells’ total of 2,362 is an increase of 199 incidents (9%) over the same period last year.</p>	
<p>REPEAT VICTIMS</p> <p>Repeat victims as a percentage of total incidents.</p>	See next page
<p>WEST KENT</p> <p>Five-year comparison of domestic abuse incidents.</p>	

The Government defines domestic abuse as ‘Any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender or sexuality.’ This includes coercive and controlling behaviour, harassment and can include assault.

During the 12 months from November 2018 to October 2019, there were 2,362 recorded incidents of domestic abuse in Tunbridge Wells reported to Kent Police. This is an increase of 9% against a 33% increase during the period 2017-18. All districts in Kent experienced an increase in recorded domestic abuse offences over the 2018/19 period.

While we saw a 9% increase in recorded incidents, we have the second lowest recorded offences per-1000 residents in Kent.

Repeat victims

Repeat victim data has not been available since an upgrade to Kent Police computer systems in November 2018. Data for the period November 2017 to October 2018 show repeat offences accounted for 25% of all reported domestic abuse reports in Tunbridge Wells. This repeat rate is very much in line with all other Kent local authority areas which has tended to hover between 24% and 26% over the past five years.

The repeat victimisation rate for DAVSS clients in West Kent was around 9% during 2017/18 and 6% during the first three quarters of 2018/19. We believe this demonstrates the effectiveness of DAVSS' holistic approach and the extended support offered to clients.

The Support Plus Transformation Project, funded by the Home Office for three years, has contributed to this extremely low repeat victimisation rate. Funding for this Project comes to end on 31 March 2020. DAVSS continues to seek replacement funding for this extended service which sees survivors of domestic abuse supported well beyond the point of crisis.

Funded outcomes

Provider	Funding
Domestic Abuse Volunteers and Support Service (DAVSS)	£18,000 (PCC, TWBC)

Service: Provide domestic abuse support services to men and women at all levels of risk. Encourage early reporting by promoting the helpline and available services. Provide workshops and training to raise awareness and promote prevention.

Outcomes: DAVSS received 266 referrals in Q1-Q3 against 187 referrals received during the same period in 2017/18.

Further data and contextual information from DAVSS

There has been a notable rise in the number of clients calling the helpline from all three local authority areas (TWBC, TMBC & SDC). Many clients have reported poor mental wellbeing at point of entry and some have disclosed information that has required immediate emergency services intervention.

DAVSS saw a marked increase in the number of men accessing their services. In previous years the service took on 5-6 new male clients each quarter. However, during Q1-Q3 of this period 25 male clients were receiving specialist support from DAVSS. Due in part, perhaps, to increased efforts to advertise DAVSS services to men.

DAVSS Support to Court project and flagship Support Plus Transformation project remain in high demand.

In delivering awareness of domestic abuse and the challenges faced by victims and services, the DAVSS CEO and support staff delivered:

- General DA Awareness training to nine Community Wardens in West Kent.
- Presentation to 14 Domestic Homicide Panel members on Honour Based Violence (HBV), Forced Marriage and cultural implications.
- Five DA Awareness Raising training sessions to Kent Police with a total of 79 West Kent police staff in attendance.
- DAVSS CEO delivered a presentation to Kent Critical Law society about volunteering on the Support to Court project as well as a short talk on “Philanthropy and Charity” at a Kent Community Foundation event.

Awards

In 2019 DAVSS received the Queens Award for Voluntary Service, the highest award given to volunteer groups across the UK in recognition of exceptional service within the community. DAVSS is one of only three Kent-based recipients out of thousands of nominations across the charity and voluntary sector. The awards exist to acknowledge “exceptional volunteer groups across the UK who are making a positive impact on the lives of others.” During the three quarters of this period DAVSS volunteers, which number around 50, contributed over 26,000 hours to the service.

Further, DAVSS were finalists for the Tunbridge Wells “Love Where You Live Awards” in the category Charity of the Year 2019. DAVSS were also delighted to have won a Kent Housing Group Excellence Award in the category of Excellence in Delivering Services to Vulnerable People. Last, but not least, DAVSS received two awards at the Kent Volunteer Awards in the category of Top ‘Emergency Services’ Volunteer Group and Top Overall ‘Emergency Services’ Volunteer Group.

One Stop Shop

DAVSS staffed 18 sessions at the One Stop Shop in Tonbridge during Q1-Q3. These sessions saw 30 clients picked up for ongoing support and advice, four of whom are high risk.

During Q1-Q3 the following support was provided:

- 843 legal advice sessions
- 138 court attendances (122 to Civil Court and 16 to Criminal Court)
- 215 Solicitor meetings

This support work has achieved the following Protective Orders:

- 87 Non-molestation Orders
- 13 Prohibited Steps Orders
- 63 Child Arrangement Orders
- 15 Prison sentences or other punitive measures

For young people the DAY Programme has been run in the following schools:

- Benenden (67 students)
- West Heath (7)
- Bennett Memorial (178)
- 17 students attended a follow up session at TWGGS

In addition to the above Tunbridge Wells residents and young people also accessed the Freedom Programme, the Children’s Freedom Programme and the ACE Recovery Toolkit.

Provider	Funding
Community Domestic Abuse Programme (CDAP)	£3,000 (PCC)

Service: Provide support to male perpetrators of domestic abuse to change their behaviour through the Community Domestic Abuse Programme (CDAP)

Outcomes: Of the 17 men active on the 28-week programme during Q1 five were from Tunbridge Wells, all within the age range 20-44. Two Tunbridge Wells males remained on the programme during Q2, which the other three males having completed the course. The initiative to encourage men in custody who may be cautioned or released NFA (no further action) has produce one referral. The responsibility to progress this project has now been picked up by a sergeant, with a lead on DA, who attends the quarterly WK DA Forum.

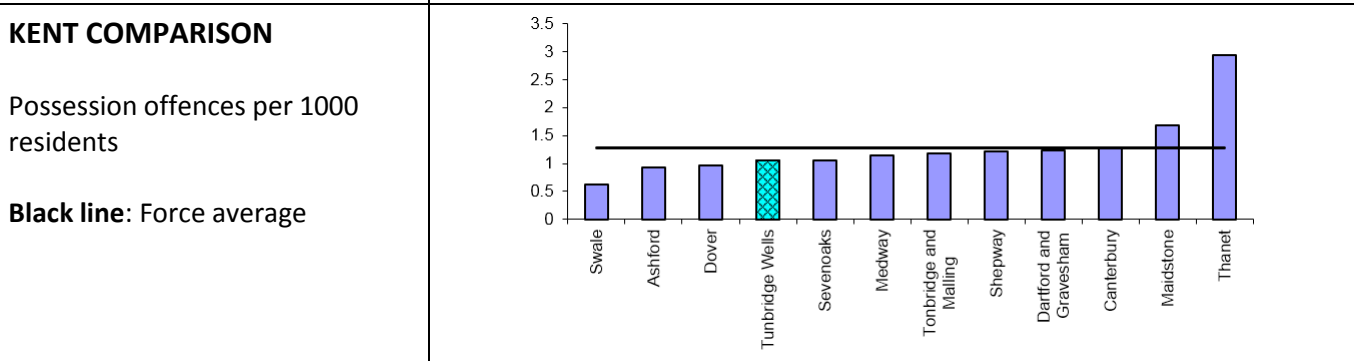
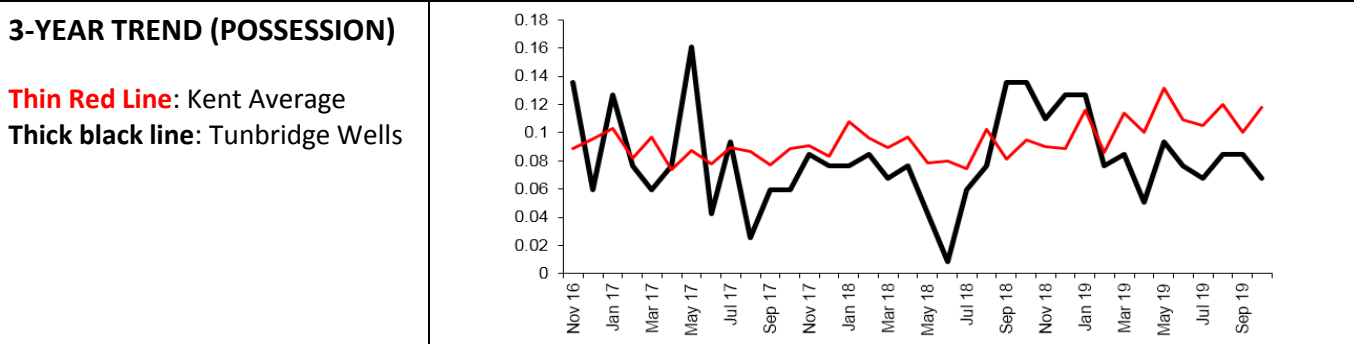
Priority 2: Substance misuse and alcohol abuse ↑

Current figures refer to the 12-month period from November 2018 – October 2019

Drug Offences (**Possession**) **124 incidents (last year 109)**

Peer Comparison **Fourth lowest out of 12 Kent areas (previously fifth)**

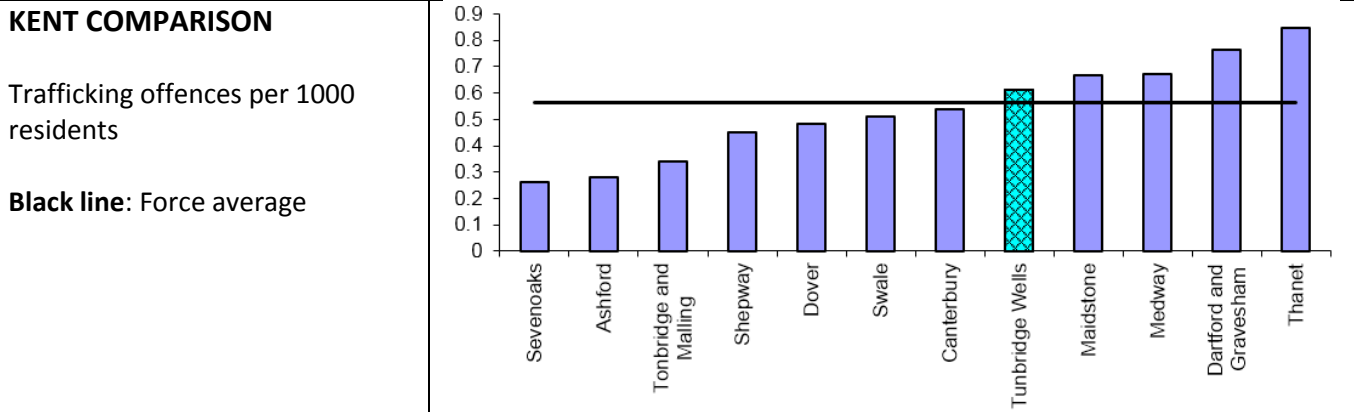
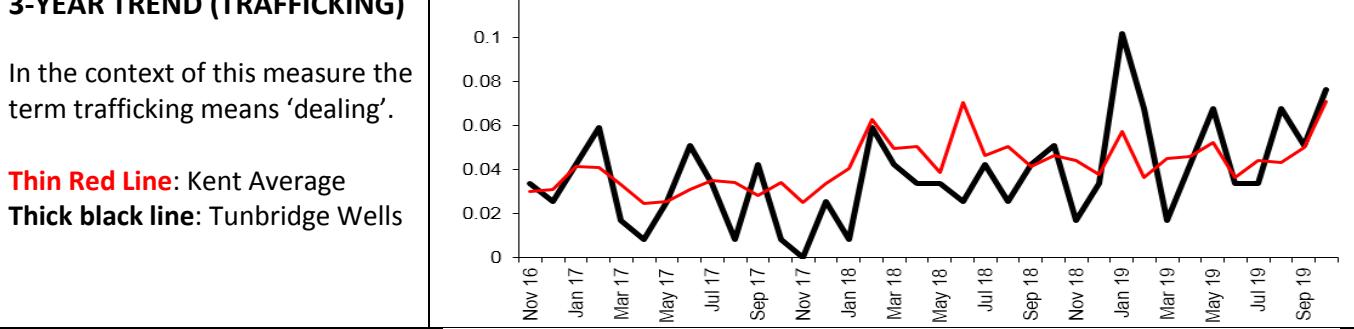
Annual Change **Up 15 (14%)**



Drug Offences (**Trafficking**) **72 incidents (last year 46)**

Peer Comparison **Eighth lowest out of 12 Kent areas (previously fifth)**

Annual Change **Up 26 (57%)**



<p>HOSPITAL ADMISSIONS (SUBSTANCE)</p> <p><i>September – August</i></p> <p>Two-year comparison – hospital admissions for Mental and behavioural disorders due to psychoactive substance misuse</p>	<table border="1"> <caption>Hospital Admissions (Substance)</caption> <thead> <tr> <th>District</th> <th>2018</th> <th>2019</th> </tr> </thead> <tbody> <tr><td>Ashford</td><td>200</td><td>280</td></tr> <tr><td>Canterbury</td><td>400</td><td>420</td></tr> <tr><td>Dartford</td><td>250</td><td>230</td></tr> <tr><td>Dover</td><td>280</td><td>330</td></tr> <tr><td>Gravesham</td><td>300</td><td>280</td></tr> <tr><td>Maidstone</td><td>450</td><td>430</td></tr> <tr><td>Sevenoaks</td><td>250</td><td>220</td></tr> <tr><td>Shepway</td><td>320</td><td>340</td></tr> <tr><td>Swale</td><td>330</td><td>320</td></tr> <tr><td>Thanet</td><td>450</td><td>580</td></tr> <tr><td>Tonbridge & Malling</td><td>300</td><td>300</td></tr> <tr><td>Tunbridge Wells</td><td>280</td><td>320</td></tr> </tbody> </table>	District	2018	2019	Ashford	200	280	Canterbury	400	420	Dartford	250	230	Dover	280	330	Gravesham	300	280	Maidstone	450	430	Sevenoaks	250	220	Shepway	320	340	Swale	330	320	Thanet	450	580	Tonbridge & Malling	300	300	Tunbridge Wells	280	320
District	2018	2019																																						
Ashford	200	280																																						
Canterbury	400	420																																						
Dartford	250	230																																						
Dover	280	330																																						
Gravesham	300	280																																						
Maidstone	450	430																																						
Sevenoaks	250	220																																						
Shepway	320	340																																						
Swale	330	320																																						
Thanet	450	580																																						
Tonbridge & Malling	300	300																																						
Tunbridge Wells	280	320																																						
<p>HOSPITAL ADMISSIONS (ALCOHOL)</p> <p><i>September – August</i></p> <p>Two-year comparison – hospital admissions for toxic effects of alcohol.</p> <p>Number of individuals</p>	<table border="1"> <caption>Hospital Admissions (Alcohol)</caption> <thead> <tr> <th>District</th> <th>2018</th> <th>2019</th> </tr> </thead> <tbody> <tr><td>Ashford</td><td>40</td><td>45</td></tr> <tr><td>Canterbury</td><td>50</td><td>85</td></tr> <tr><td>Dartford</td><td>55</td><td>40</td></tr> <tr><td>Dover</td><td>30</td><td>60</td></tr> <tr><td>Gravesham</td><td>55</td><td>48</td></tr> <tr><td>Maidstone</td><td>115</td><td>145</td></tr> <tr><td>Sevenoaks</td><td>55</td><td>40</td></tr> <tr><td>Shepway</td><td>35</td><td>50</td></tr> <tr><td>Swale</td><td>55</td><td>50</td></tr> <tr><td>Thanet</td><td>60</td><td>100</td></tr> <tr><td>Tonbridge & Malling</td><td>85</td><td>65</td></tr> <tr><td>Tunbridge Wells</td><td>60</td><td>75</td></tr> </tbody> </table>	District	2018	2019	Ashford	40	45	Canterbury	50	85	Dartford	55	40	Dover	30	60	Gravesham	55	48	Maidstone	115	145	Sevenoaks	55	40	Shepway	35	50	Swale	55	50	Thanet	60	100	Tonbridge & Malling	85	65	Tunbridge Wells	60	75
District	2018	2019																																						
Ashford	40	45																																						
Canterbury	50	85																																						
Dartford	55	40																																						
Dover	30	60																																						
Gravesham	55	48																																						
Maidstone	115	145																																						
Sevenoaks	55	40																																						
Shepway	35	50																																						
Swale	55	50																																						
Thanet	60	100																																						
Tonbridge & Malling	85	65																																						
Tunbridge Wells	60	75																																						
<p>TOWN CENTRE DRUNKENNESS ARRESTS</p> <p><i>January to November</i></p>	<table border="1"> <caption>Town Centre Drunkenness Arrests</caption> <thead> <tr> <th>Month</th> <th>Arrests</th> </tr> </thead> <tbody> <tr><td>Jan-19</td><td>1</td></tr> <tr><td>Feb-19</td><td>3</td></tr> <tr><td>Mar-19</td><td>4</td></tr> <tr><td>Apr-19</td><td>4</td></tr> <tr><td>May-19</td><td>1</td></tr> <tr><td>Jun-19</td><td>1</td></tr> <tr><td>Jul-19</td><td>0</td></tr> <tr><td>Aug-19</td><td>1</td></tr> <tr><td>Sep-19</td><td>2</td></tr> <tr><td>Oct-19</td><td>3</td></tr> <tr><td>Nov-19</td><td>3</td></tr> </tbody> </table>	Month	Arrests	Jan-19	1	Feb-19	3	Mar-19	4	Apr-19	4	May-19	1	Jun-19	1	Jul-19	0	Aug-19	1	Sep-19	2	Oct-19	3	Nov-19	3															
Month	Arrests																																							
Jan-19	1																																							
Feb-19	3																																							
Mar-19	4																																							
Apr-19	4																																							
May-19	1																																							
Jun-19	1																																							
Jul-19	0																																							
Aug-19	1																																							
Sep-19	2																																							
Oct-19	3																																							
Nov-19	3																																							

Arrests for drug offences (combined possession and trafficking offences)

Between November 2018 and October 2019, there were 1.7 recorded drug offences per 1,000 population in Tunbridge Wells (up from 1.3), placing us sixth lowest in Kent. The Kent district average for the same period is 1.9 (up from 1.6).

Trafficking

There was a 57% increase in trafficking offences during the period, up from 46 to 72. This is a bigger rise than we experienced during the previous reporting period but a fully resourced Community Policing Team with a particular focus on substance misuse, particularly Class A drug dealing (trafficking) involving members of South London and Eastern European gangs, is believed to account for some of the increase.

Arrests were made in and around the town centre, Ramslye, Southborough and Tonbridge town centre as suspicious behaviour in vehicles piqued the interest of well-placed officers. Significant jail sentences were secured for a number of Eastern European and South London drug dealers.

Possession

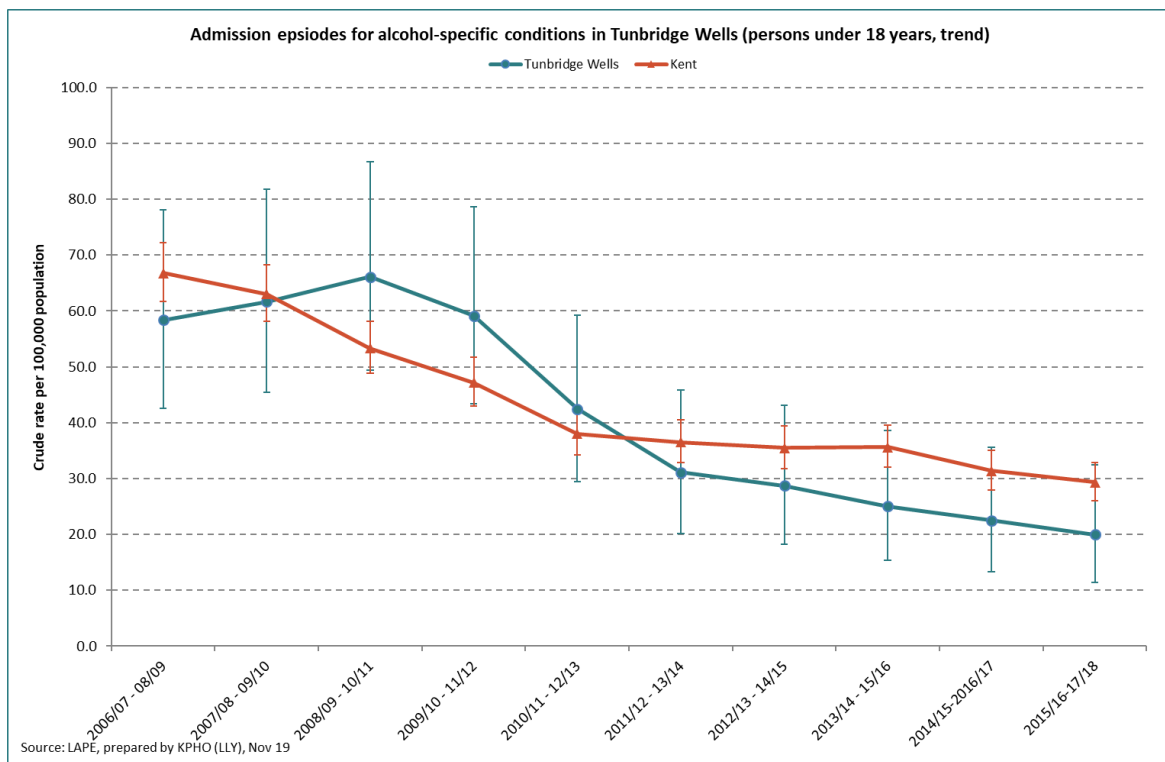
Possession of drugs offences were up by 15 this period, following reductions of six and 58 offences in the two previous periods. Tunbridge Wells remains slightly below the Kent average and fourth lowest in the county (we sat fifth in 2017 and 2018).

Hospital admissions for toxic effects of alcohol

There were 78 hospital admissions due to the toxic effects of alcohol during the period September 2018 – August 2019, an increase of eight compared to the preceding period.

Sherwood saw the highest admissions (15) with St James’ the next highest (eight). Following closely with seven each were Benenden & Cranbrook and Southborough & High Brooms. All other wards had six admissions or less (numbers less than seven withheld to preserve anonymity of individuals).

Admissions for alcohol specific conditions in the under-18 age group continues to fall.



The table on the following page lists the total number of hospital admissions (including repeat admissions) due to evidence of alcohol involvement by blood alcohol level or level of intoxication. These 78 admissions relate to 74 individuals.

Hospital admissions due to psychoactive substance misuse

There were 441 hospital admissions in 2018/19, an increase of 64 over the preceding period and slightly lower than the increase of 88 during the preceding year.

The table below lists the total number of hospital admissions (including repeat admissions) for mental and behavioural disorders due to psychoactive substance misuse. These 441 admissions relate to 319 individuals.

Hospital admissions - September 2018 - August 2019

For toxic effects of alcohol		Due to psychoactive substance misuse	
Sherwood	15	Southborough & High Brooms	49
St James'	8	Culverden	42
Benenden & Cranbrook	7	Sherwood	36
Southborough & High Brooms	7	St John's	35
Hawkhurst & Sandhurst	< 7	Brenchley & Horsmonden	35
Culverden	< 7	Park	31
Pembury	< 7	Rusthall	28
Rusthall	< 7	St James'	24
Brenchley & Horsmonden	< 7	Pantiles & St Mark's	24
Broadwater	< 7	Hawkhurst & Sandhurst	23
Goudhurst & Lamberhurst	< 7	Southborough North	21
Paddock Wood West	< 7	Goudhurst & Lamberhurst	15
Pantiles & St Mark's	< 7	Speldhurst & Bidborough	14
Park	< 7	Benenden & Cranbrook	14
St John's	< 7	Broadwater	13
Speldhurst & Bidborough	< 7	Paddock Wood East	10
Capel	< 7	Pembury	9
Frittenden & Sissinghurst	< 7	Frittenden & Sissinghurst	7
Paddock Wood East	< 7	Paddock Wood West	< 7
Southborough North	< 7	Capel	< 7

Funded outcomes

Provider	Funding
Kenward Trust	£7,000 (PCC)

Service: To deploy substance misuse workers to hotspots within the borough to carry out 1:1 and group work with adults and young people.

Outcomes: 26 sessions providing two or more outreach workers to locations identified with young people drinking alcohol and smoking cannabis where anti-social behaviour may also be a factor. There follows a snapshot of the work undertaken by Kenward in Q3.

Tunbridge Wells: The Grove, Calverley Grounds, Great Hall car park, Grosvenor skate park, High Street, St Johns Park.

Paddock Wood: Train Station, Commercial Road and surroundings, recreation ground, Waitrose car park

The Kenward team look to engage with young people during two time periods; immediately after school and early evening. The after-school input is directed more towards educational information on the risks and dangers of alcohol and drug abuse. The early evening approach is guided by what is going on 'on the ground' with the behaviour of groups a focus and the effects of the intimidation that residents can feel when large groups of young people become rowdy in public spaces.

Aside from the standard information given out to young people about the dangers of substances like cannabis, ketamine and nitrous oxide young people have also initiated conversations around the chemical makeup of certain substances and the accessibility of drugs on the dark web.

The age range of young people seen during outreach sessions typically ranges from 14 to early-20s. Occasionally children as young as 11 are seen within the groups.

Kenward report that an increase in youths using bicycles has made some engagement more difficult.

Provider	Funding
Street Pastors Tunbridge Wells	£2,500 (PCC)

Service: Provide a positive presence in the night-time economy.

Outcomes: During the year street pastors engaged with around 1,500 people during weekend evenings (Thurs-Sat) and into the early hours of the morning. They provide dynamic safeguarding and advice to, primarily, young adults and occasionally are a helpful link to emergency services. The Safe Town Partnership provides 2-way radios, free of charge, so they can link in with the town centre CCTV Control Room.

Stories from the Streets – A Street Pastor view

- A young girl has suddenly collapsed, her mother has been phoned and is coming. An ambulance has been called as she is still on the ground.
- In grounds of Trinity – young man on the ground, unresponsive – friends have called ambulance – think he has taken overdose of MDMA. She and another SP (Street Pastor) are taking him and a friend to hospital as advised by ambulance team over the phone.
- A man had been bottled and walked up to Hoopers, a woman was with him. Street pastors were following the couple to direct the ambulance. A policeman turned up to help the injured man.
- Lady who has been homeless for years approached the street pastors and said that she now has accommodation in Rusthall and been having some rehab.

- Some guys got out of a taxi and went straight to the street pastors and thanked them and said how amazing they are and that they had helped him in the past.
- Team met the last train from London –everyone keen to get home, some had missed their stops! Now off to P&P. All very quiet.
- Some aggression when P&P closed – two groups of lads, SP team helping to keep calm. Some gone on to the kebab shop. Team going to check at the kebab shop on the way back.
- A drunk man is upset because he has been assaulted, but he is drunk and was verbal to the police, they hung up on him. Another man is being a bit verbal to the SP's at the train station.
- At the clock a young lady is distressed as she can't find her phone or her friend. The distressed girl and her underaged friend are eventually reunited.
- Young girl very drunk and was shown out of club by the bouncers. Her friends did not seem to be concerned.
- Group of 15-20 young people getting ready for a fight outside the town hall. Team have called the police who were aware of it. They are going to stay and monitor the situation.
- A man was assaulted in Bar & Grill. The offender left the bar in a taxi. The victim reported the incident and the vehicle index number to the police.
- Two girls, one being very sick by Lloyds Bank. SP's seeing if they can help.
- Helped a man outside Maplins, medically unwell – was being sick., Returned to base to get sleeping bag for him. Lots of glass and bottles picked up tonight. Met a van full of friendly policemen!
- A young man has drunk far too much, being sick, his girlfriend has phoned her mother to come and pick them up.
- Heard over the radio there has been an assault outside the club. SPs notified. It appears a man fell over in the queue and doorman wouldn't let him in so he swung a punch at him.
- Helped a girl who was sitting on the road who had drunk too much. SP's had a conversation with a lady who works with the elderly in Hastings.
- Radio alert that there might be a fight starting near Subway. Police alerted. Lot of shouting/chanting in the High Street.
- Team trying to help a girl get cash out of a machine who can't remember her number and another who has lost her passport.
- Call from CCTV for Street Pastors to attend to a semi-conscious female at Envoy's. Team had only just got their teas but abandoned them and went to attend.
- SPs have found a man slumped in the car park. Paramedics have arrived.
- The SP's have received a number of supportive, encouraging comments from people whilst out first thing.
- Two men, one in his 50's, came out of Moo Moos, took their belts off and wrapped them around their knuckles. SP went up to them and said hello and asked about the belts. The men moved on to P & P but were denied entrance.

An info-graphic provided by the Street Pastor service to summarise some of the engagement work they perform.



Other activities

Community Alcohol Partnership

A Community Alcohol Partnership (CAP) for Tunbridge Wells was launched at the Ice Rink in Calverley Grounds on Friday, 15 November 2019.

CAP schemes are set up to address underage drinking and the resulting harm to young people and the communities they live in. Schemes are managed and delivered locally through a partnership between local authorities, police, retailers, schools, neighbourhood groups and health providers.

Priority 3: Anti-social behaviour ↑	
Current figures refer to the 12-month period from November 2018 – October 2019 unless stated	
Level of Incidents	1,470 (previous period 1,313)
Peer Comparison	Best out of 12 Kent areas by volume and population
Annual Change	Increase of 157 reports (12%)

Over the next couple of years the Community Alcohol Partnership scheme will focus on:

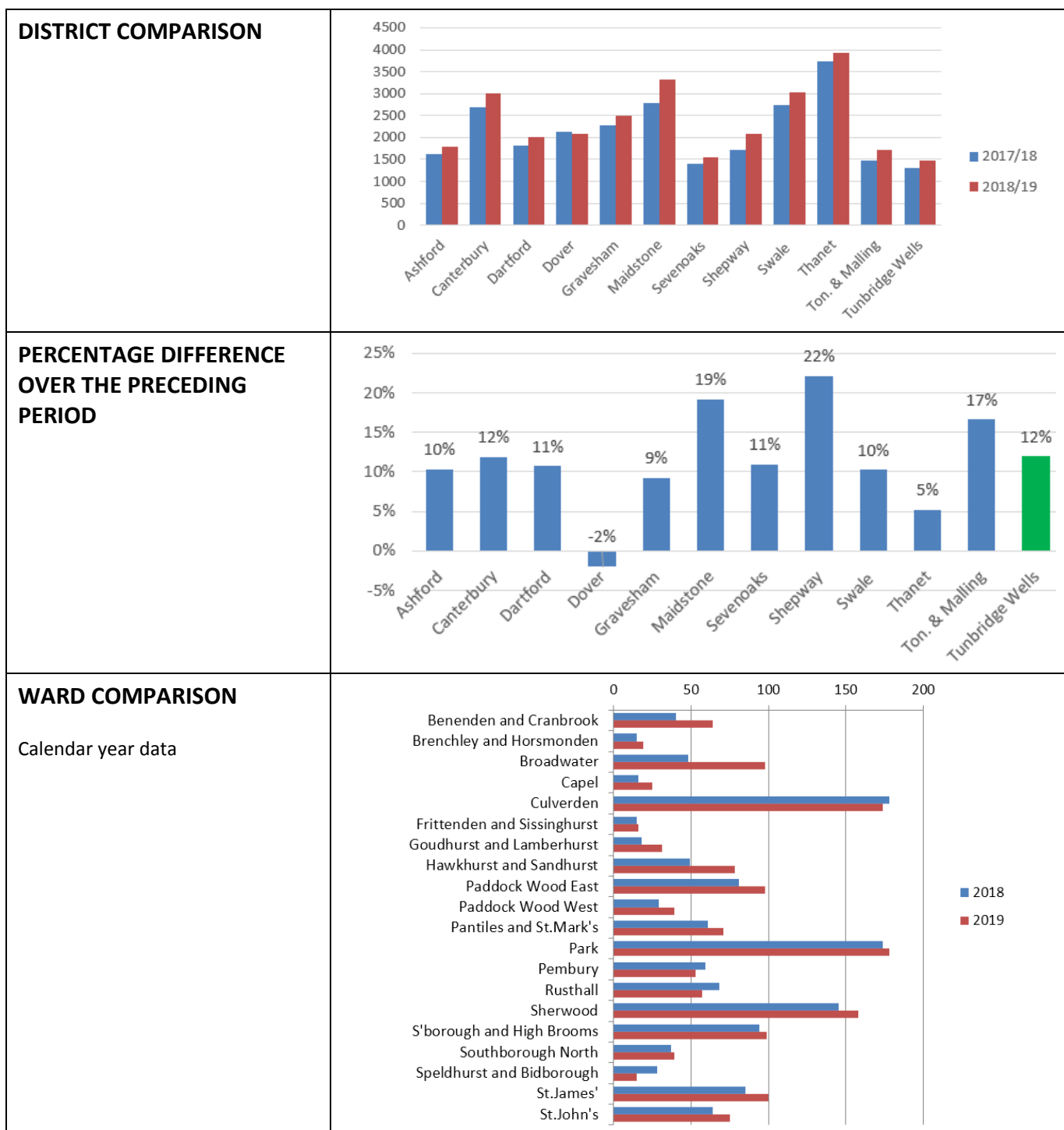
- Enforcing the laws relating to young people and alcohol.
- Developing a responsible retailing approach for 18 to 25-year-olds.
- Education and awareness for young people and parents.

The Tunbridge Wells Community Safety Unit is responsible for coordinating the CAP and we are working with representatives from local licensed businesses including retailers, schools, Kent Police, youth services and charities. A monthly working group will look at the day-to-day operation of the CAP through the implementation of a shared action plan.

We know through work done by Kenward Trust Outreach Workers and others that young people are attracted to public spaces in Tunbridge Wells town centre where they gather in numbers during the early-to-late evening. Some drink and some choose to cause anti-social behaviour and criminal damage.

Just as importantly, young people who choose to drink risk harming themselves while also making themselves vulnerable to harm from others.

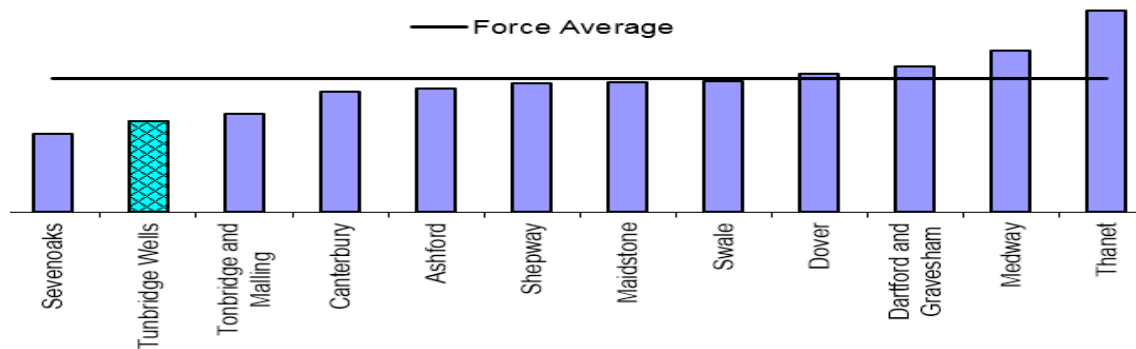
The anti-social behaviour and the vulnerability of young people are what we'd like to address through this programme.



As mentioned earlier in this document a change to the way anti-social behaviour is recorded resulted in a significant decrease in recorded offences and a substantial increase in Public Order offences during the previous reporting period with every ward in every local authority area in Kent experiencing similar reductions. In Tunbridge Wells, and elsewhere, the number of Public Order reports jumped from 399 to 919 (+130%).

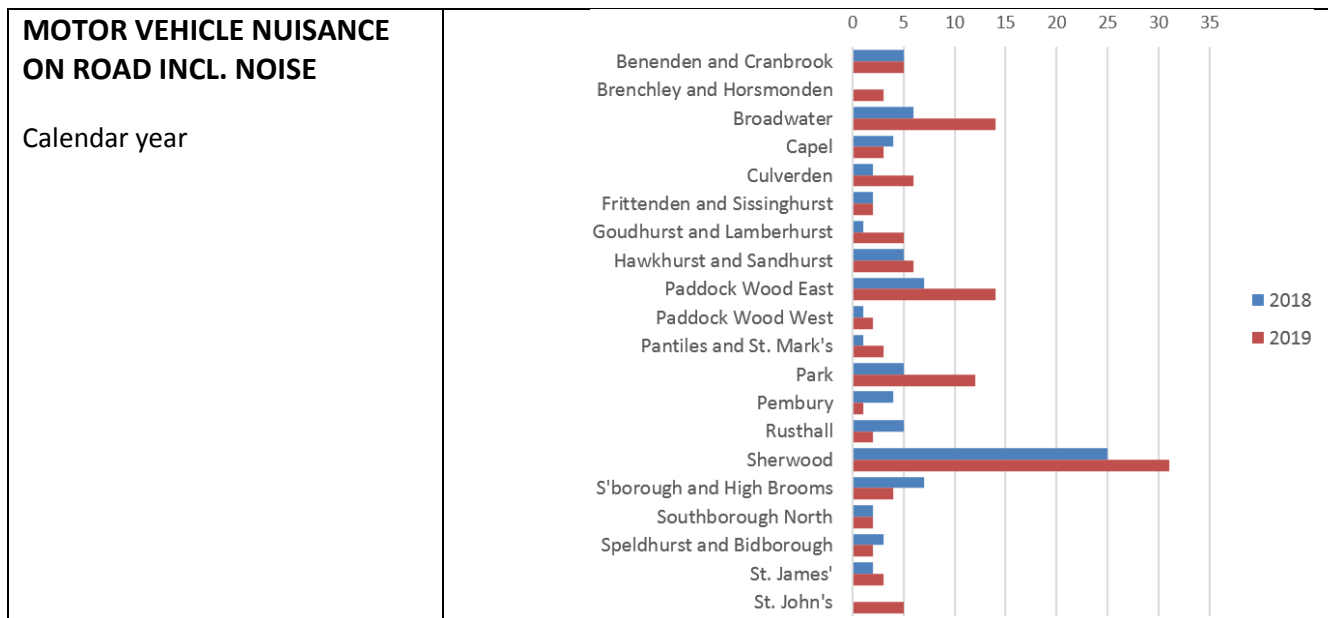
This year, along with a modest increase in anti-social behaviour, we're pleased to see a substantial reduction in Public Order offences; down from 919 to 688 (-25%). Other areas in

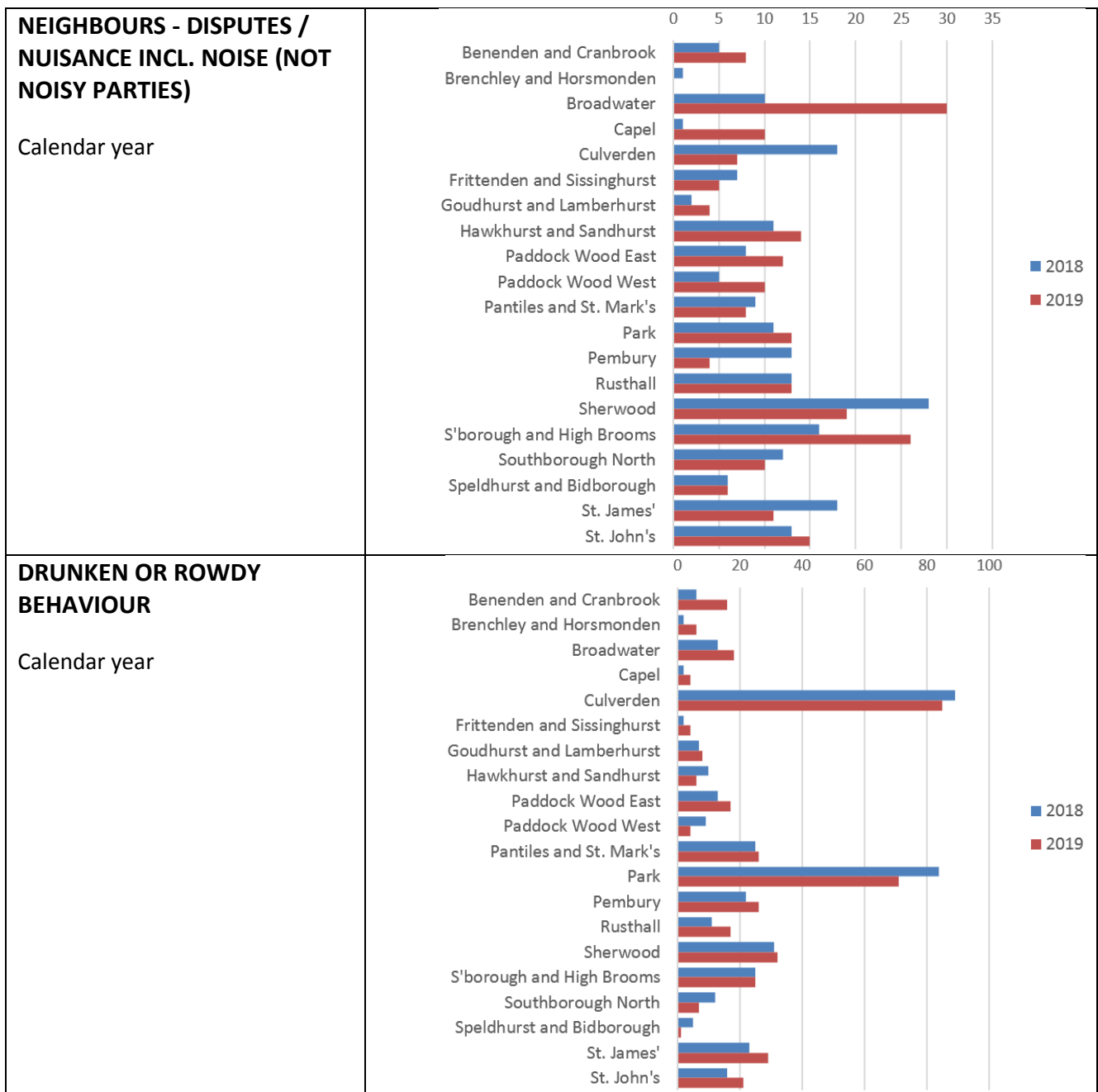
Kent saw similar reductions in Public Order offences but Tunbridge Wells maintained its strong position, as illustrated in the graph below.

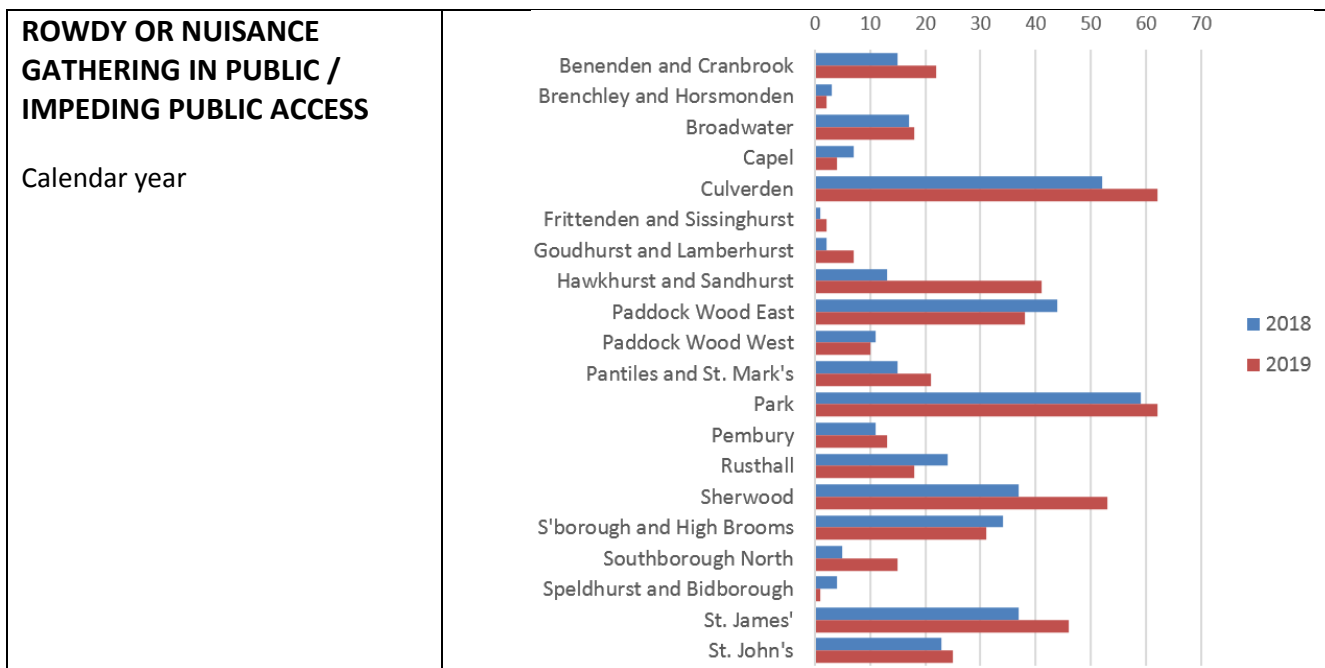


Anti-social behaviour covers a range of behaviours that can include animal nuisance (dog bites, strays on road), fireworks (noise or inappropriate use), noisy parties (or event, rave), rubbish (incl. discarded drugs paraphernalia), abandoned vehicles, parking nuisance, riding or driving on land other than a road, rowdy or nuisance gatherings in public (and impeding public access), neighbour disputes (or nuisance) and drunken or rowdy behaviour.

This wide range of behaviours contributes to a headline rate categorised as ‘anti-social behaviour’. All things being equal we compare favourably against other local authorities in Kent. However, with anti-social behaviour set as a priority last year we’ve extracted, below, some of the major sub-categories by ward.







Ward-based data and district-based data cover slightly different time periods, but the four categories above form the bulk of reports during a 12-month period (roughly 1,200 of 1,400 reports).

Nuisance/noisy vehicles figure highly in Sherwood. Further analysis would likely show most of the 31 calls (up from 25) relate to vehicle noise around North Farm industrial estate and Knights Park. While the figures for Broadwater may relate to Sainsbury’s car park at Linden Road.

An increase in calls in Paddock Wood East likely reflect the reports of nuisance at the train station, the Wesley Centre and Commercial Road.

Neighbour disputes (225) form a large part of the anti-social behaviour category with the highest number of calls coming from Broadwater and Southborough and High Brooms.

As perhaps expected, drunken/rowdy behaviour and nuisance gatherings tend to occur more frequently in busier areas with a ‘town centre’. Sherwood figures highly in the rowdy behaviour category while Hawkhurst and Sandhurst also saw a significant bump during this period.

A recent trend for ‘ride-outs’, whereby large groups of young people ride bicycles through town centre areas, has been seen in Tunbridge Wells. The pedestrian-friendly area near the Millennium Clock is particularly attractive to young people performing wheelies and riding *en masse* in a way that many shoppers find intimidating or dangerous.

As alluded to above, incidents of anti-social behaviour are raised and discussed at the thrice-weekly multi-agency morning briefing chaired by a Kent Police officer based in the CSU. This allows partners to quickly respond to, and resource, incidents that require a swift follow up.

Other activities of note

- 1,080 actions for partners and the community safety team as outcomes from well-attended morning briefings – a high proportion relate to anti-social behaviour.
- Community Protection Warning and Notice, and subsequent penalty notice served on a resident causing a nuisance to their neighbours.
- Launch of the Community Alcohol Partnership to address underage drinking and help reduce town centre anti-social behaviour. First stage included 50+ retailers visits and 20+ test purchases undertaken at off licences.
- Tied in with Trading Standards to effect multiple raids on licenced premises resulting in the seizure of thousands of illegal and counterfeit cigarettes and non-duty-paid alcohol. Community Protection Notice served on one repeat offender resulting in the shop being closed.
- New out-of-court approach taken for two unauthorised encampments resulting in a very quick eviction.
- Partner visits to a number of hotels and B&Bs re Child Exploitation training.
- Child Exploitation awareness delivery to social landlords and taxi drivers.
- Training for licensees' security teams on responsible enforcement.
- Funded and deployed Kenward Outreach workers to town centre and Paddock Wood hotspot areas.
- Funded and deployed a local security detail to town centre and Paddock Wood hotspot areas.
- Four big outreach days to engage with young people (incl. two in Cranbrook, one in Tunbridge Wells and a truancy sweep in Paddock Wood).
- Multiple positive engagements with rough sleepers, beggars and buskers to modify their behaviour with the threat of a PSPO fixed penalty notice for non-compliance.
- Served six Acceptable Behaviour Agreements on young people to good effect.
- Delivered six workshops for young people on knife crime, online safety, grooming and exploitation.
- Multiple discrete 'all out' events in the south of the town on Thursday evenings during the summer.
- Spring cleaning and community cohesion event at children's play area in Rusthall.
- Cuckooing awareness input to Landlords forum.
- Ongoing work with developers to resolve vehicle nuisance at Knights Park.
- Assisted 85 events through the Safety Advisory Group in 2019, including 11 firework displays, nine remembrance parades and six big summer events.

All Out days and the Youth Project

I think it's worth noting here the Youth Project that was borne out of several All Out days in the borough. The All Out programme, effectively a flooding of local hotspots by responsible adults from a range of agencies, itself arose from local knowledge of issues in and around the town centre with groups of 14 to 18 year-olds hanging out in large groups in open spaces and shopping areas during weekends and summer evenings. Thursday evenings, especially, became a focus for young people with the regular Jazz on the Pantiles events creating a buzz in the southern part of the town.

The Pantiles events were well managed and young people were successfully discouraged from attending the area. Instead, they gathered in numbers at Calverley Grounds, the Common near The Forum, The Grove and several car parks. Young people were known to be using and abusing alcohol and drugs leading to an increase in anti-social behaviour and crime.

To ensure young people remained engaged with services the Borough Council's Community Safety Officer, Kent Police's ASB Officer and Early Help Workers developed a six-week engagement programme. The aim was to bring greater awareness to young people of the effects of their behaviour and the risks they are taking with their own health and wellbeing. The officers wanted young people "to feel part of the community and to respect themselves and the people they share it with".

The Program

Week 1 – Lifelong learning. Career prospects with National Citizens Service (NCS). St Giles Trust attend with a former gang member to discuss his journey back to employment with young attendees. Town and Country Housing Community Engagement officer attend to discuss apprenticeships. Kenward Trust, TWBC's Community Safety Officer and Kent Police's ASB Officer also attend to support the young people and colleagues.

Week 2 – Gang Awareness. Further input from St Giles Trust, to include creative work and an introduction of mentors and gang prevention advice.

Week 3 – Healthy Relationships. DAVSS Support Officer and Domestic Abuse Specialist PCSO delivering input about healthy relationships and consent. Bicycle Bakery on Camden Road provided a venue for the young people to make pizza. TWBC Community Safety Officer and Kent Police ASB Officer in attendance and supporting.

Week 4 – Drugs and Alcohol. Trip to Kenward Trust in Yalding for input on drugs and alcohol and the long- and short-term effects. Opportunity to enrol in Kenward's First Chance programme.

Priority 4: Road safety ↑	
Current figures refer to the 12-month period from July 2018 – June 2019 unless stated	
Level of Concern	326 Casualties (previous period 294)
Peer Comparison	Second best out of 12 Kent areas by volume and population
Annual Change	Increase of 32 casualties (11%)

Week 5 – Sexual and Physical Health. Addaction input on sexual health. Tunbridge Wells Borough Council Health Team cooking some healthy snacks. TWBC Community Safety Officer and Kent Police ASB Officer in attendance and supporting.

Week 6 – Field Trip. St Giles Trust and Kent High Weald Partnership providing a trip to the Sherwood lake and woods to do outside cooking, mentoring and gang prevention advice.

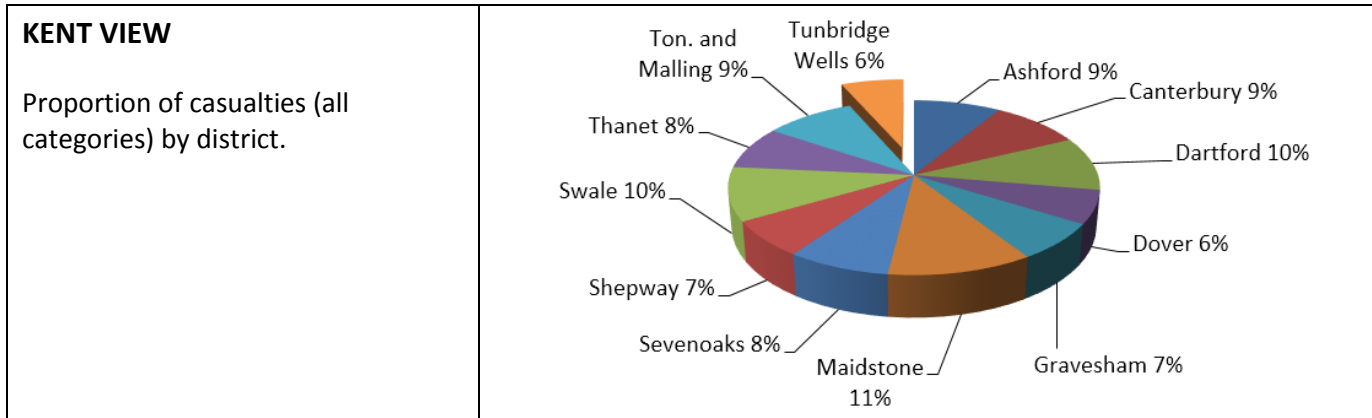
Some success stories from an early run of the programme: One youth from the travelling fraternity, and home schooled, attended the Youth Caution Clinic for a community resolution (CR) following a number of thefts in the town centre. She was aggressive to police upon her arrest. At the Clinic she was given the opportunity to attend this programme as an outcome for the CR. She attended every session and continued to work with Early Help on her CV while seeking to obtain qualifications. She expressed an interest in becoming a Youth Offending Worker and a mentor such for future youth groups. She has been a very good influence on this group of young people.

As a result of the programme officers were able to identify some individuals who had been causing anti-social behaviour and low-level crime in the town centre and at the Co-Op on Silverdale Road; with one arrest effected. This person had so far experienced a challenging childhood and has used various drugs since the age of nine. The young person, now 16, has a social worker and is working positively to address their drug misuse, anti-social behaviour and educational needs.

These are just two outcomes of many. The six-week programme has been picked up by other Early Help teams across Kent who wish to embed similar projects within their communities. The programme can be resource-intensive, but the outcomes are clear – better engagement, reduced anti-social behaviour and reduced risk for young people with challenging lives.

The officers who created this project have given Tunbridge Wells something it can be rightly proud of.

<p>ALL AGES - ALL CASUALTIES</p> <p>District comparison 2017/18 to 2018/19</p>	<table border="1"> <caption>Estimated data for ALL AGES - ALL CASUALTIES (District comparison)</caption> <thead> <tr> <th>District</th> <th>2017/18</th> <th>2018/19</th> </tr> </thead> <tbody> <tr><td>Ashford</td><td>430</td><td>430</td></tr> <tr><td>Canterbury</td><td>460</td><td>450</td></tr> <tr><td>Dartford</td><td>530</td><td>490</td></tr> <tr><td>Dover</td><td>360</td><td>310</td></tr> <tr><td>Gravesham</td><td>360</td><td>340</td></tr> <tr><td>Maidstone</td><td>710</td><td>550</td></tr> <tr><td>Sevenoaks</td><td>430</td><td>390</td></tr> <tr><td>Shepway</td><td>320</td><td>330</td></tr> <tr><td>Swale</td><td>480</td><td>490</td></tr> <tr><td>Thanet</td><td>470</td><td>390</td></tr> <tr><td>Ton. and Malling</td><td>460</td><td>440</td></tr> <tr><td>Tunbridge Wells</td><td>290</td><td>310</td></tr> </tbody> </table>	District	2017/18	2018/19	Ashford	430	430	Canterbury	460	450	Dartford	530	490	Dover	360	310	Gravesham	360	340	Maidstone	710	550	Sevenoaks	430	390	Shepway	320	330	Swale	480	490	Thanet	470	390	Ton. and Malling	460	440	Tunbridge Wells	290	310
District	2017/18	2018/19																																						
Ashford	430	430																																						
Canterbury	460	450																																						
Dartford	530	490																																						
Dover	360	310																																						
Gravesham	360	340																																						
Maidstone	710	550																																						
Sevenoaks	430	390																																						
Shepway	320	330																																						
Swale	480	490																																						
Thanet	470	390																																						
Ton. and Malling	460	440																																						
Tunbridge Wells	290	310																																						
<p>ALL AGES - ALL CASUALTIES</p> <p>Casualty: A person killed or injured in an accident. Casualties are sub-divided into killed, seriously injured and slightly injured</p>	<table border="1"> <caption>Estimated data for ALL AGES - ALL CASUALTIES (Line chart)</caption> <thead> <tr> <th>Period</th> <th>Tunbridge Wells</th> <th>District Average</th> </tr> </thead> <tbody> <tr><td>Jul 14 - Jun 15</td><td>450</td><td>500</td></tr> <tr><td>Jul 15 - Jun 16</td><td>360</td><td>480</td></tr> <tr><td>Jul 16 - Jun 17</td><td>410</td><td>490</td></tr> <tr><td>Jul 17 - Jun 18</td><td>280</td><td>450</td></tr> <tr><td>July 18 - Jun 19</td><td>320</td><td>410</td></tr> </tbody> </table>	Period	Tunbridge Wells	District Average	Jul 14 - Jun 15	450	500	Jul 15 - Jun 16	360	480	Jul 16 - Jun 17	410	490	Jul 17 - Jun 18	280	450	July 18 - Jun 19	320	410																					
Period	Tunbridge Wells	District Average																																						
Jul 14 - Jun 15	450	500																																						
Jul 15 - Jun 16	360	480																																						
Jul 16 - Jun 17	410	490																																						
Jul 17 - Jun 18	280	450																																						
July 18 - Jun 19	320	410																																						
<p>ALL AGES - KILLED OR SERIOUSLY INJURED (KSI)</p> <p>Examples of serious injury are:</p> <p>Fracture, internal injury, severe cuts, crushing, burns, concussion, sever shock requiring hospital treatment and detention in hospital as an in-patient, either immediately or later.</p>	<table border="1"> <caption>Estimated data for ALL AGES - KILLED OR SERIOUSLY INJURED (KSI) (Line chart)</caption> <thead> <tr> <th>Period</th> <th>Tunbridge Wells</th> <th>District Average</th> </tr> </thead> <tbody> <tr><td>Jul 14 - Jun 15</td><td>58</td><td>50</td></tr> <tr><td>Jul 15 - Jun 16</td><td>48</td><td>62</td></tr> <tr><td>Jul 16 - Jun 17</td><td>47</td><td>75</td></tr> <tr><td>Jul 17 - Jun 18</td><td>46</td><td>60</td></tr> <tr><td>July 18 - Jun 19</td><td>78</td><td>60</td></tr> </tbody> </table>	Period	Tunbridge Wells	District Average	Jul 14 - Jun 15	58	50	Jul 15 - Jun 16	48	62	Jul 16 - Jun 17	47	75	Jul 17 - Jun 18	46	60	July 18 - Jun 19	78	60																					
Period	Tunbridge Wells	District Average																																						
Jul 14 - Jun 15	58	50																																						
Jul 15 - Jun 16	48	62																																						
Jul 16 - Jun 17	47	75																																						
Jul 17 - Jun 18	46	60																																						
July 18 - Jun 19	78	60																																						
<p>CHILDREN UNDER 16 YEARS OF AGE - ALL CASUALTIES</p>	<table border="1"> <caption>Estimated data for CHILDREN UNDER 16 YEARS OF AGE - ALL CASUALTIES (Line chart)</caption> <thead> <tr> <th>Period</th> <th>Tunbridge Wells</th> <th>District Average</th> </tr> </thead> <tbody> <tr><td>Jul 14 - Jun 15</td><td>40</td><td>45</td></tr> <tr><td>Jul 15 - Jun 16</td><td>32</td><td>42</td></tr> <tr><td>Jul 16 - Jun 17</td><td>43</td><td>46</td></tr> <tr><td>Jul 17 - Jun 18</td><td>22</td><td>41</td></tr> <tr><td>July 18 - Jun 19</td><td>23</td><td>41</td></tr> </tbody> </table>	Period	Tunbridge Wells	District Average	Jul 14 - Jun 15	40	45	Jul 15 - Jun 16	32	42	Jul 16 - Jun 17	43	46	Jul 17 - Jun 18	22	41	July 18 - Jun 19	23	41																					
Period	Tunbridge Wells	District Average																																						
Jul 14 - Jun 15	40	45																																						
Jul 15 - Jun 16	32	42																																						
Jul 16 - Jun 17	43	46																																						
Jul 17 - Jun 18	22	41																																						
July 18 - Jun 19	23	41																																						
<p>CHILDREN UNDER 16 YEARS OF AGE - KILLED OR SERIOUSLY INJURED</p>	<table border="1"> <caption>Estimated data for CHILDREN UNDER 16 YEARS OF AGE - KILLED OR SERIOUSLY INJURED (Line chart)</caption> <thead> <tr> <th>Period</th> <th>Tunbridge Wells</th> <th>District Average</th> </tr> </thead> <tbody> <tr><td>Jul 14 - Jun 15</td><td>7</td><td>4</td></tr> <tr><td>Jul 15 - Jun 16</td><td>4</td><td>5</td></tr> <tr><td>Jul 16 - Jun 17</td><td>2</td><td>6</td></tr> <tr><td>Jul 17 - Jun 18</td><td>3</td><td>4</td></tr> <tr><td>July 18 - Jun 19</td><td>4</td><td>5</td></tr> </tbody> </table>	Period	Tunbridge Wells	District Average	Jul 14 - Jun 15	7	4	Jul 15 - Jun 16	4	5	Jul 16 - Jun 17	2	6	Jul 17 - Jun 18	3	4	July 18 - Jun 19	4	5																					
Period	Tunbridge Wells	District Average																																						
Jul 14 - Jun 15	7	4																																						
Jul 15 - Jun 16	4	5																																						
Jul 16 - Jun 17	2	6																																						
Jul 17 - Jun 18	3	4																																						
July 18 - Jun 19	4	5																																						

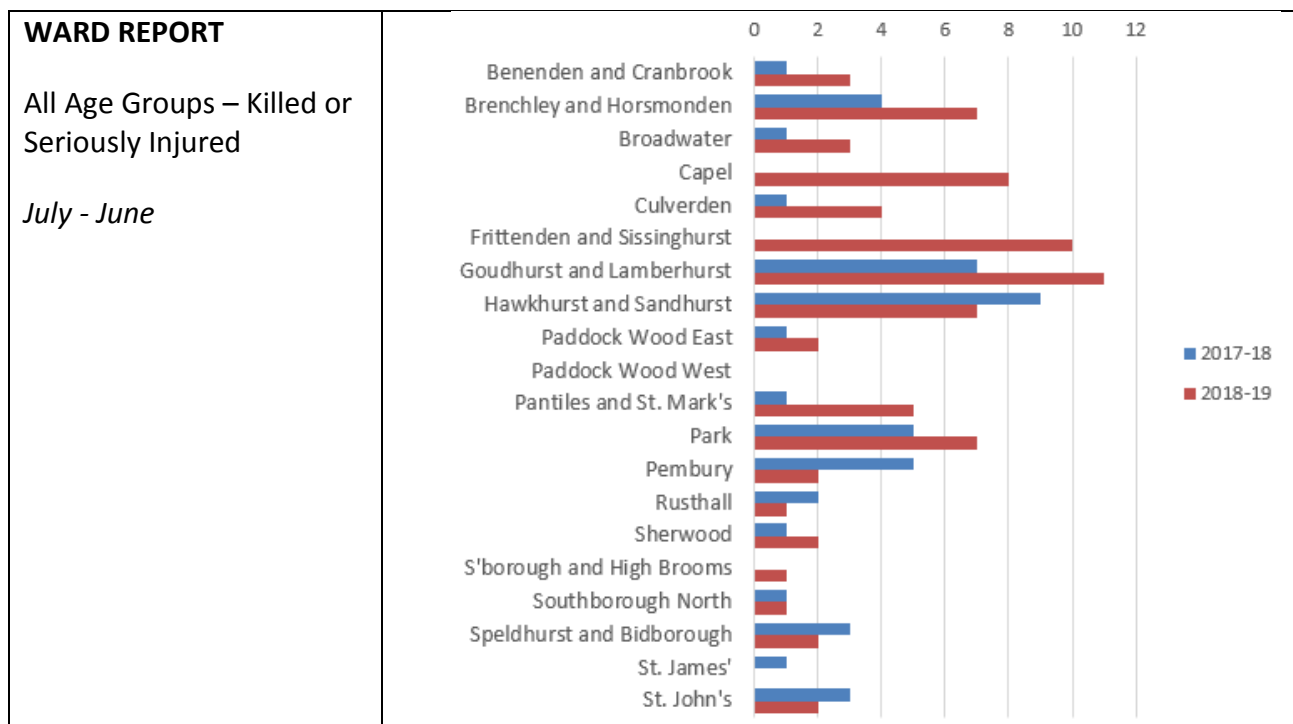


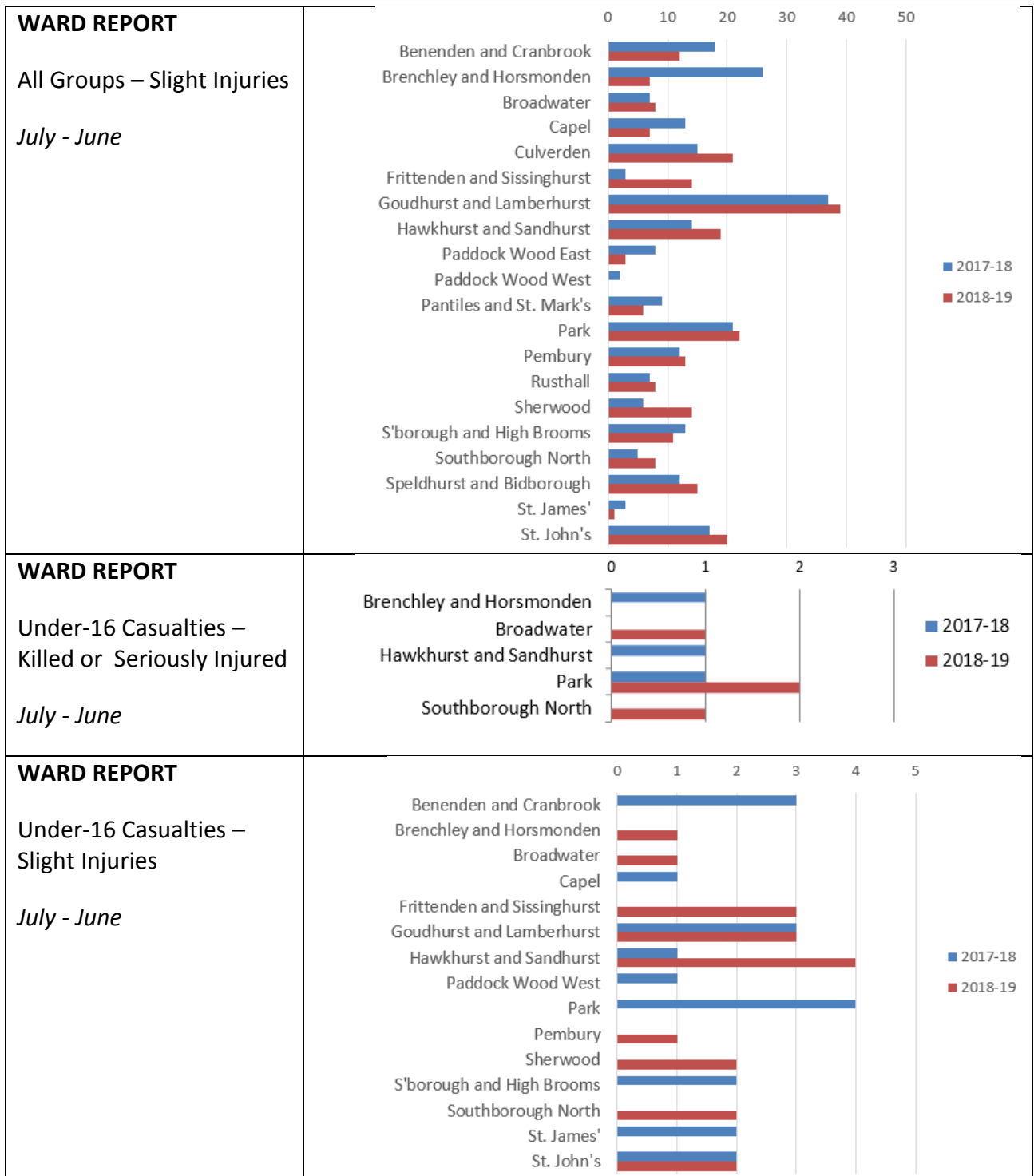
Data for July 2018 – June 2019 saw an 11% increase in casualties over the preceding period. This increase of 32 casualties (all KSI) follows reductions of 122 casualties (29%) in 2016-17 and 48 (13%) casualties in 2017-18.

When calculated against population, Tunbridge Wells, at 2.8 casualties per 1000 residents (previously, 2.53) is below the Kent average of 3.34 (previously, 3.55).

Ward reports

The charts below show the distribution of Killed or *Seriously Injured* and *Slight Injuries* across the borough over a two year period.





Funded outcomes

Provider	Funding
Dave Allen, TWBC Community Safety Team	£700 (TWBC)

Service: The Captain Safety Show runs in November and is offered to primary schools for children in KS1 and KS2.

Outcome: Held in November at the Assembly Hall Theatre for urban schools and Hawkhurst Primary School for rural pupils. Around 665 children attended from 12 schools across the borough (22 primary schools were invited). Eight schools completed and returned the questionnaire

CAPTAIN SAFETY ROAD SHOW 19TH NOVEMBER 2019

How satisfied were you with the event? (10 being excellent and 0 being poor)

	St Marks	Broadwater	St Peters	St Barnabus	Goudhurst	Hawkhurst	Siss'hurst	The Wells	Totals
Location	10	10	8	9	3	10	9	10	69
Venue/Facilities	10	10	7	9	6	10	9	10	71
Length of Performance	8	6	8	7	8	0	9	10	56
Date and Time	10	10	8	7	8	10	8	10	71
Entertainer	10	8	8	7	10	8	9	9	69
Materials used on stage	10	8	8	7	10	9	9	10	71
Getting the Road Safety Message across	10	8	9	7	10	10	9	10	73
How likely is your school to attend a similar event in the future	10	0	8	7	10	8	9	10	62

Previous years

In 2015, 14 schools (10 urban / 4 rural) sent 675 children. The rural show was held at Hawkhurst Primary School.

In 2016, 13 schools (10 urban / 3 rural) sent 900 children. The rural show was held at Goudhurst and Kilndown Primary School.

In 2017, 12 schools (9 urban / 3 rural) sent 800 children. The rural show was held at Cranbrook Primary School.

In 2018, 11 schools (8 urban / 3 rural) sent 665 children. The rural show was held at Hawkhurst Primary School.

Other outcomes

CSU and Early Help staff took 25-30 young people, by coach, to the KFRS Road Safety Experience at Rochester as a reward for improved behaviour and involvement in Early Help/CSU youth activities.

KCC Wardens continue to deliver road safety messages at schools, coffee mornings, residents' groups, family fun days, youth clubs, social care groups and other gatherings and events throughout the year.

Road safety advice to school children (and staff) at primary schools is of particular value and is often reinforced by advice to parents outside the school gates where inconsiderate parking occasionally contributes to unsafe crossing conditions for pupils as well as increased danger to other road users. One or two schools in particular have been in touch to discuss intimidating behaviour by inconsiderate drivers and intolerant residents.

We're aware of issues of pedestrian safety at Carr's Corner which gathered some momentum on social media and in the local press. Following a meeting with a local resident we put forward some suggestions to Kent Highways. These included a reconstruction, a 20 MPH speed limit, traffic calming measures and a bypass. We were pleased to receive a response from KCC in November 2019. Needless to say, some suggestions are more viable than others. KCC are in the very early stages of considering a scheme to improve facilities for all road users in this location. They have further committed to carrying out a speed survey to ascertain existing traffic speed. The result of this will determine the inclusion of a 20 MPH zone to incorporate into any design changes. We are keen to stress, however, that this is very early in the design process and there is not currently any funding available to implement any proposals, but it is something KCC Highways are investigating.

Another issue that arose during the autumn was the number of vehicles driving on the pavement at Prospect Road. Again, social media captured several vehicles driving with two wheels on the pavement for a significant distance. We were able to resource a PCSO to be in the area at key times (morning rush hour) to deter such behaviour but this is far from being a sustainable solution

Provider	Funding
Safety in Action, Project Salus	£1250 (PCC)

'Safety in Action' is an annual interactive event that ran between 22 April – 3 May 2019 for Yr 6 children in West Kent schools. Students learn about some of the risks they may face as they become more independent and prepare for transition to secondary school.

The event has been running in Kent since the early 1990's and is supported by many organisations including Salus, Kent Police, Kent Fire and Rescue Service, RNLI, KCC, British Transport Police and UK Power Networks.

A number of scenarios were set up by different organisations, including drugs and alcohol, online safety, road safety and peer pressure.

Around 700 children from 15 Tunbridge Wells schools attended the event this year.

Part 2 - Conclusion

This strategic assessment sets out the priorities that the Community Safety Partnership should focus on for the forthcoming financial year (2019/20) and helps us to determine what services should be funded.

Crime figures are, as always, presented with a number of caveats; particularly with respect to long-term trends. However, we are fortunate to live in a low crime area and we're pleased the data shows Tunbridge Wells to be the safest place in Kent; albeit by small margins over our West Kent neighbours.

Overall crime

During the previous reporting period Tunbridge Wells experienced a pronounced rise in the catch-all categories of *all crime*, *victim-based crime*, *violent crime* and *sexual offences*. A Kent Police analyst was tasked to analyse the data and found no specific causes for concern and determined that no crime series required specific attention or additional resources. Further, significant reductions were noted over a period of several subsequent months for each of the above series, giving us confidence that improved recording likely had a substantial effect on the 'rise in crime'.

This year we are pleased to see appreciable reductions in *all crime*, *victim-based crime*, *violent crime* and *sexual offences*.

Anti-social behaviour

Also, during the previous reporting period we experienced a surprising 30% reduction in anti-social behaviour. As with the unexpected increases described above, we looked more closely at this. We found that all local authority areas experienced similar reductions during the period. The reduction coincided with increases in other crime types, including public order offences and this again pointed to improved recording of offences.

This year we're pleased to have experienced a very modest increase of 157 reports of anti-social behaviour over the reporting period, while public order offences saw a healthy reduction.

Drug offences

Drug offences, on the other hand, is a category of offence, and public health concern, in which we perform poorly in comparison to all other crime types. That said, it is important to note that Kent Police's Community Policing Team retain a strong focus on trafficking and County Lines activity. During the past twelve months there have been significant arrests, and prison sentences, in respect of individuals coming to Tunbridge Wells from 'no fixed address' locations. So while we may consider that our position within Kent can be improved

it's not at all clear if that improvement should be measured by a *reduction* in offences and arrests or an *increase* in the same.

Shoplifting

Shoplifting increased by just seven offences over the previous period but from our vantage point in the CSU we know a great many more potential offences are deterred by vigilant officers on the ground, in the CCTV Control Room and through the excellent co-ordination of intelligence and information between the Safe Town Partnership's Business Crime Manager and retailers.

Domestic abuse

Domestic abuse offences continue to rise across Kent with Tunbridge Wells experiencing a 9% increase in reported offences (fifth highest rise in Kent). Access to repeat victim data is not available at this time but it has remained steady over a number of years at 24% - 26% for all Kent local authority areas.

We're pleased to report a healthy reduction in repeat victims for clients who are supported by DAVSS. Typically around 9%, this has reduced to around 3% since we secured three years funding from the Home Office Violence Against Women and Girls (VAWG) fund in 2017.

Knife crime

The Office of the Police and Crime Commissioner has set up a Violence Reduction Unit to tackle knife crime and serious violence offences. We're fortunate in Tunbridge Wells to have experienced low levels of knife crime and offensive weapons over the past decade; though possession of such items is unquantifiable. However, there has not been an absence of such offences and we are mindful that drug-related offences, particularly trafficking, can involve serious violence. Domestic incidents, also, often involve an offensive weapon.

There has been an increase in knife related incidents, principally related to possession rather than use, over the past 12 months but this may be related to increased searches of people involved in other incidents given the focus on knife crime across the country.

With that in mind and while knife crime is not a priority for Tunbridge Wells some analytical work and violence reduction projects will be on the community safety agenda for 2020-21.

Road safety

In terms of reported data Tunbridge Wells is, overall, well-placed in terms of road safety when compared to other Kent local authorities. However, we are now above the Kent average for KSI for the first time in at least five years. The borough may benefit from a

deeper analysis of the 79 incidents (18 of which occurred in Frittenden and Sissinghurst and Capel).

In general terms, the Community Safety Partnership works to educate young people, pedestrians and other road users through school engagements, theatre and social media. We engage with Community Speed Watch who attempt, with varying degrees of success, to enforce speed limits in rural and urban areas. But our influence is limited in respect of long-term casualty reduction solutions that could be brought about by design and engineering.

Recommended priorities for 2020/21

1. Domestic Abuse
2. Substance misuse and supply, and alcohol abuse (including violence-related issues)
3. Anti-social behaviour and violence reduction (incl. risk reductions in CSE and gangs)
4. Road Safety

Part 3 - Actions and recommendations for 2020/21

Priority 1: Domestic abuse

Action	Primary agency/agencies	Measure
Provide DA support services to men and women at all levels of risk. Encourage early reporting by promoting the helpline and available services. Provide training aimed at awareness raising and prevention.	DAVSS	No. of high, medium and standard risk referrals managed / Number & types of training provided.
Prioritise high-risk cases to a Multi-Agency Risk Assessment Conference (MARAC), and regularly assess volatility of risk in all other cases and refer to MARAC as necessary.	DAVSS, Kent Police, West Kent MARAC Co-ordinator	Number of cases referred to/supported at MARAC number of repeat cases.
Refer women to the Freedom programme for domestic abuse awareness and support.	DAVSS, DA Forum	Number of programmes run.
Provide support to perpetrators of domestic abuse to change their behaviour through the Community Domestic Abuse Programme (CDAP).	Kent CDAP	Number of men supported through CDAP.
Provide support to victims through the independent sexual violence advisor.	Family Matters	Number of victims supported.
Continue to work with shared services and other local authorities to ensure joined up working, value for money and positive outcome for victims through the WK DA Forum.	WK DA Forum	Joint West Kent action plan.
Provide the sanctuary scheme to victims of DA, securing properties to allow them to remain in their own home.	TWBC Housing, Look Ahead	Number of properties secured.
Seek White Ribbon status for TWBC through the implementation of a suitable Action Plan.	TWBC CSU, other departments	Status achieved.
Work with Kent Police and CDAP (perpetrator programme) to ensure un-charged or cautioned perpetrators are offered support to change through the Custody Initiative.	WK DA Forum	CDAP receiving referrals from Kent Police.
Attend and contribute to a West Kent DA Conference organised by Look Ahead.	Look Ahead, Community Safety Manager	Attendance and contribution to conference.
Use Kent Police SARA plan (Scanning, Analysis, Response, Assess) for DA to drive actions through a local working group to address repeat victims and offenders.	Kent Police, TWBC CSU	Implementation of actions intended to reduce repeat victimisation.

Other opportunities

- Work with Offender Management (Probation, KSSCRC) to address DA related issues while an offender is under sentence

Priority 2: Substance misuse and supply, and alcohol abuse (including violence-related issues)

Action	Primary agency/agencies	Measure
To deploy substance misuse workers to hotspots within the borough to carry out one-to-one and group work with young people.	Kenward Trust	Number of individuals engaged with.
Work with Trading Standards on a Community Alcohol Partnership (CAP) to address issues around underage drinking in Tunbridge Wells.	Trading Standards, CAP, TWBC (CSU), Kenward Trust, KCC Wardens, Kent Police	Action plan developed and programmes in place to address hotspots and relevant cohorts.
Provide a positive presence in the night-time economy.	Street Pastors	Number of people engaged and services called.
Carry out targeted work for those identified with substance-related offending/ASB.	CGL	Individuals engaged thru group and 1:1 work.
Provide drug and alcohol misuse services for 10-17-year olds including 1:1 and group work.	Addaction, Kent Police	Number of young people worked with.
Deliver Drug Use Screening Tool (DUST) training to professionals.	Addaction, Early Help	Number of professionals trained.
Ensure frontline officers access IBA (Identification and Brief Advice) training to reduce risky drinking amongst client groups.	Various providers	Number of professionals trained.
Exclude individuals convicted of violence offences from Pubwatch members' licensed premises.	Safe Town Partnership (STP), CCTV, Kent Police	Number of exclusions in force.
Use Safe Town radios to prevent and detect violent crime, by sharing intelligence between licensees/retailers, CCTV control room and police.	STP, TWBC CCTV, Kent Police	Pubwatch instigated incidents monitored by CCTV.
Use deployable CCTV to assist with preventing and detecting violent crime.	TWBC, Kent Police	Violent offences monitored.
Tackle criminal gangs that target Tunbridge Wells residents.	Kent Police	Number of arrests and prosecutions.
Provide training to licensed premises around responsibilities when serving alcohol and dealing with aggressive customers.	Kent Police, STP	Number of training sessions offered.
Use PCC funding to purchase Emergency Trauma Packs (ETPs) and metal-detecting wands to ensure knives are not brought to pubs and clubs.	CSU, Safe Town Partnership	Deployment of ETPs and availability of wands in NTE.

Other opportunities

- Link in with Licensing Team to promote zero-tolerance of sexual harassment in NTE venues
- Encourage frontline professionals to promote the Know Your Score online evaluation tool for alcohol consumption for over-18

Priority 3: Anti-social behaviour and violence reduction (incl. risk reductions in CSE and gangs)

Action	Proposed primary agency* / Other agencies	Outcome/measure
Continue to share agency knowledge and awareness of Child Sexual Exploitation (CSE) and gang issues, reporting routes with safeguarding leads.	Community Safety Team* (CST), statutory partners, key agencies	An understanding of agency needs/gaps and relevant contacts established with key agencies.
Identify graffiti-taggers through improved overt surveillance.	CST*, local agencies	Strategic camera deployments, stronger links to CCTV Control Room through briefings.
Encourage speedier removal of graffiti; providing cleaning kits where appropriate.	CST*, Street Scene, developers, property owners	Tags in high profile locations identified; landowners encouraged to remove them ASAP.
Expand awareness in child exploitation to Pupil Referral Units and other YP educators (ie. Horizon Project, YMCA, Early Help Hub).	CST*, Early Help, KCC, key agencies	CSE/Gangs training delivered or offered.
Regular attendance at county/regional MASE/Vulnerability meetings.	Community Safety Officer	To feed into the national picture and pick up good practice.
Exclude individuals, incl. YP, from Safe Town members' retail premises where anti-social behaviour is a factor.	Business Crime Co-ordinator	Number of YP excluded through the use of evidence provided by retailers and agencies.
Work with partners to address disorder at popular NTE venues that are frequent sources of disorder, but which may not breach licensing conditions.	CST, Kent Police, Safe Town Partnership, TWBC Licensing	To effect a reduction in the number of reports or improve the perception of 'troublesome' NTE venues.
Continue to target specific individuals causing ASB in TW and Paddock Wood.	Community Safety Officer	Warning Letters and Acceptable Behaviour Agreements etc served on repeat offenders.
Organise knife sales test purchases at a number of town centre, North Farm outlets.	Kent Police (CSU and cadets), TWBC Community Safety team	Number of outlets visited and confronted if sales are made without an age check.
Exclude aggressive individuals from Safe Town member premises for proven confrontations with Civil (and Litter) Enforcement Officers.	CSU Officers, Safe Town Partnership Board	Exclusions in place.
Organise three multi-agency parents' information evenings at key schools.	Kent Police Youth Engagement Officer, CS officers	Successful and well-attended events.
Implement an Action Plan for TW town centre (north and south) for youth engagement during summer months with a focus on Thursday evenings.	CSU Officers and partners	Agencies out and about at key times.
Work with Assembly Hall Theatre to create a programme of engagement for young people to tie in with Early Help and CSU cohort.	AHT, EH and CSU	Programme created and relevant young people taking up the opportunity for involvement.
Investigate the possibility of running young people's discos (SNAP) in Tunbridge Wells.	Youth Diversion Forum	Locations and staffing fully explored. Provision in place if feasible.

Other opportunities

- Focus on prevention of gang involvement, risk of exploitation, danger of county lines etc through small workshops with key partners
- Collate requirements for structured youth programmes in urban and rural communities through liaison with KCC Early Help and commissioned providers

Priority 4: Road safety

Action	Primary agency/agencies	Measure
Education in schools and community groups to include various KFRS-led programs.	KFRS, KCC Wardens	Projects completed and feedback provided.
Work with KCC and KFRS to promote messages locally and link in with national and local campaigns including Road Safety Week.	CSU	Number of campaigns supported.
Involve Tunbridge Wells students in innovative new Road Safety Experience (RSE) at Rochester. CSU to support efforts to engage schools.	KFRS, CSU	Number of sessions held / Sessions held, and feedback received.
During Road Safety Week: Provide safety message to primary school children. Organise activity with partners to tackle all road users.	CSU, KFRS	Number of presentations/activities.
Direct KCC Warden public engagement opportunities on road safety topics, particularly around schools.	CSU, KCC Wardens	Number and type of engagements, attendee numbers.
Run Captain Safety event during Road Safety Week for KS1 and KS2 students.	CSU, Dave Allen	Number of schools/students attends. Student/school feedback.
Contribute funding for Safety in Action event for Yr 6 students transitioning to high school.	CSU, Project Salus	Number of Tunbridge Wells students attending.
Direct KCC Warden service to engage with over-65s at appropriate clubs and coffee mornings etc.	KCC Wardens and other partners	Attendance at suitable gatherings.
Seek to understand the recent rise in KSI numbers which has taken us above the Kent average.	CSU, Kent Road Safety Team, KFRS	A halt in the rise of KSI casualties.
Use Highways resources and publicly available crash data to identify accident hot spots.	CSU and partners	Better identification of repeat of vulnerable locations.
Engage TWBC parking Enforcement team to attend schools to enforce parking restrictions when complaints are received.	CSU and TWBC parking staff	Attendance at key locations.

Other recommendations

- Deploy officers to areas where traffic offences (such as driving on pavements) have been brought to our attention.
- Engage Tunbridge Wells' residents locally with RSE resources (Engagement Van, Seatbelt Slide demo).
- Further engage with KCC Road Safety Officers to ensure both KCC and TWBC are sighted on local issues.
- If specific drivers are repeatedly causing issues at schools while not contravening traffic laws consider writing to them (with assistance from police to identify them).